

# 15 LOCAL SHOPPING CENTRE ZONE





## Local Shopping Centres: Albert Town, Arrowtown, Fernhill, Frankton, Hawea, Sunshine Bay and Wanaka

### 15.1 Zone Purpose

The Local Shopping Centre Zone enables small scale commercial and business activities in discrete pockets of land that are accessible to residential areas and people in transit.

The zone seeks to reduce the necessity for people to travel longer distances to town centres to purchase convenience goods and access services. Due to the nature of the Zone's locations in predominantly residential environments, Zone standards limit the potential adverse effects on residential amenity and discourage the establishment of inappropriate activities. Visitor accommodation and residential activities are provided for in the Zone, adding to the vibrancy and viability of the Zone, whilst contributing to the diversity of housing options enabled by the District Plan.

### 15.2 Objectives and Policies

#### 15.2.1 **Objective** – Enable a range of activities to occur in the Local Shopping Centre Zone to meet the day to day needs of the community and ensure that they are of a limited scale that supplements the function of town centres.

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| Policies | <p><b>15.2.1.1</b> Provide for a diverse range of activities that meet the needs of the local community, enable local employment opportunities and assist with enabling the economic viability of local shopping centres.</p> <p><b>15.2.1.2</b> Ensure that local shopping centres remain at a small scale that does not undermine the role and function of town centres.</p> <p><b>15.2.1.3</b> Enable residential and visitor accommodation activities, but limit their establishment to above ground floor level to ensure that the integrity of activities occurring at street level is maintained, and that the core commercial function of the centres is not eroded.</p> |
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#### 15.2.2 **Objective** – Buildings respond to the existing character, quality and amenity values of their neighbourhood setting.

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| Policies | <p><b>15.2.2.1</b> Control the height, scale, appearance and location of buildings in order to achieve a built form that complements the existing patterns of development and is consistent with established amenity values.</p> <p><b>15.2.2.2</b> Ensure that development generally comprises a scale that is commensurate with the receiving built environment.</p> <p><b>15.2.2.3</b> Provide for consideration of minor height infringements where they help achieve higher quality design outcomes and do not significantly adversely affect amenity values.</p> |
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- 15.2.2.4** Place specific controls on the bulk and location of buildings on sites adjoining Residential-zoned properties to ensure that an appropriate standard of residential amenity is maintained.
- 15.2.2.5** Control the design and appearance of verandas so they integrate well with the buildings they are attached to and complement the overall streetscape, while providing appropriate cover for pedestrians.
- 15.2.2.6** Ensure that outdoor storage areas are appropriately located and screened to limit any adverse visual effects and to be consistent with established amenity values.

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### **15.2.3 Objective – Appropriate limits are placed on activities to minimise adverse environmental effects received both within and beyond the zone.**

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| Policies | <ul style="list-style-type: none"> <li><b>15.2.3.1</b> Provide appropriate noise limits to control adverse noise effects generated by activities occurring within the Local Shopping Centre Zone and received by nearby properties.</li> <li><b>15.2.3.2</b> Require acoustic insulation for critical listening environments (including residential activities and visitor accommodation) to limit the impact of noise generated within the Zone on occupants.</li> <li><b>15.2.3.3</b> Ensure that the location and direction of lights does not cause significant glare to other properties, roads, and public places and promote lighting design that mitigates adverse effects on the night sky.</li> <li><b>15.2.3.4</b> Avoid the establishment of activities that are not consistent with established amenity values, cause inappropriate environmental effects, or are more appropriately located in other zones.</li> <li><b>15.2.3.5</b> For development of the site(s) at 1 Hansen Road, between Hansen Road and the Frankton Cemetery (as shown on Planning Maps 31, 31a and 33), in addition to other Zone-wide requirements:             <ul style="list-style-type: none"> <li>a. Ensure that development is undertaken in an integrated manner, having particular regard to ensuring the safe and efficient operation of the transport network.</li> <li>b. Implement specific controls to limit effects on the historic values of the neighbouring cemetery.</li> </ul> </li> </ul> |
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## 15.3

## Other Provisions and Rules

### 15.3.1 District Wide

Attention is drawn to the following District Wide chapters. All provisions referred to are within Stage 1 of the Proposed District Plan, unless marked as Operative District Plan (ODP).

1 Introduction	2 Definitions	3 Strategic Direction
4 Urban Development	5 Tangata Whenua	6 Landscapes
24 Signs (18 ODP)	25 Earthworks (22 ODP)	26 Historic Heritage
27 Subdivision	28 Natural Hazards	29 Transport (14 ODP)
30 Energy and Utilities	31 Hazardous Substances (16 ODP)	32 Protected Trees
33 Indigenous Vegetation and Biodiversity	34 Wilding Exotic Trees	35 Temporary Activities and Relocated Buildings
36 Noise	37 Designations	Planning Maps

### 15.3.2 Clarification

**15.3.2.1** Where an activity does not comply with a Standard listed in the Standards table, the activity status identified by the 'Non-Compliance Status' column shall apply.

**15.3.2.2** Where an activity breaches more than one Standard, the most restrictive status shall apply to the Activity.

**15.3.2.3** The following abbreviations are used within this Chapter.

P	Permitted	C	Controlled	RD	Restricted Discretionary
D	Discretionary	NC	Non Complying	PR	Prohibited

## 15.4

## Rules - Activities

	Activities located in the Local Shopping Centre Zone	Activity Status
<b>15.4.1</b>	<b>Activities which are not listed in this table and comply with all standards</b>	P
<b>15.4.2</b>	<b>Verandas</b> , in respect of: <ul style="list-style-type: none"> <li>Design;</li> <li>Materials;</li> <li>External appearance; and</li> <li>The impact on, and relationship to, adjoining verandas.</li> </ul>	C

	Activities located in the Local Shopping Centre Zone	Activity Status
<b>15.4.3</b>	<p><b>15.4.3.1 Buildings:</b></p> <p>*Discretion is restricted to consideration of all of the following: external appearance, materials, sign platform, lighting, impact on the street, and natural hazards to ensure that:</p> <ul style="list-style-type: none"> <li>The design of the building blends well with and contributes to an integrated built form;</li> <li>The external appearance of the building is sympathetic to the surrounding natural and built environment;</li> <li>The detail of the facade is sympathetic to other buildings in the vicinity, having regard to; building materials, glazing treatment, symmetry, external appearance, vertical and horizontal emphasis and storage;</li> <li>Where residential units are proposed as part of a development, the extent to which open space is provided on site either through private open space or communal open space, or a combination thereof; and</li> <li>Where a site is subject to any natural hazard and the proposal results in an increase in gross floor area: an assessment by a suitably qualified person is provided that addresses the nature and degree of risk the hazard(s) pose to people and property, whether the proposal will alter the risk to any site, and the extent to which such risk can be avoided or sufficiently mitigated<sup>1</sup>.</li> </ul> <p><b>15.4.3.2 Development of 1 Hansen Road only:</b></p> <p>The following additional requirements apply to the Local Shopping Centre Zone located between Hansen Road and Frankton Cemetery (as shown on Planning Maps 31, 31a and 33):</p> <p>a. Applications for buildings shall be accompanied by a Spatial Layout Plan for the entire part of this site, which is zoned Local Shopping Centre, showing:</p> <ol style="list-style-type: none"> <li>The location, width and design of roads, laneways, footpaths and accessways, which shall include consideration of pedestrian/cycling connectivity and safety as well as the potential for vehicular access to and from the Local Shopping Centre Zone land to the west of the Frankton Cemetery;</li> <li>Proposed building locations and parking areas;</li> <li>Concept landscape design treatment;</li> <li>Detailed landscaping plan addressing the interface between development and the Frankton Cemetery for the purpose of managing effects on the amenity and historic values in and around the cemetery; and</li> <li>Three waters infrastructure.</li> </ol> <p><i>Note: where relevant, applications may rely upon an approved Spatial Layout Plan submitted as part of a prior application for this site.</i></p> <p>*Discretion is restricted to consideration of all of the following in addition to the matters in Rule 15.4.3.1 above:</p> <ul style="list-style-type: none"> <li>historic heritage and the amenity values of the Frankton Cemetery;</li> <li>the safe and efficient operation of the transport network;</li> <li>pedestrian/cycling connectivity and safety;</li> <li>amenity values; and</li> <li>three waters infrastructure.</li> </ul>	RD*

	Activities located in the Local Shopping Centre Zone	Activity Status
<b>15.4.4</b>	<b>Visitor Accommodation</b> *Discretion is restricted to consideration of all of the following: <ul style="list-style-type: none"> <li>• The location, provision, and screening of access and parking, traffic generation, and Travel Demand Management;</li> <li>• Landscaping;</li> <li>• The location, nature and scale of visitor accommodation and ancillary activities relative to one another within the site and relative to neighbouring uses;</li> <li>• The location and screening of bus and car parking from public places; and</li> <li>• Where the site adjoins a residential zone:               <ul style="list-style-type: none"> <li>- Noise generation and methods of mitigation; and</li> <li>- Hours of operation of ancillary activities.</li> </ul> </li> </ul>	RD*
<b>15.4.5</b>	<b>Licensed Premises</b> Premises licensed for the consumption of alcohol on the premises between the hours of 11pm and 8am, provided that this rule shall not apply to the sale of liquor: <ol style="list-style-type: none"> <li>to any person who is residing (permanently or temporarily) on the premises; and/or</li> <li>to any person who is present on the premises for the purpose of dining up until 12am.</li> </ol> *Discretion is restricted to consideration of all of the following: <ul style="list-style-type: none"> <li>• The scale of the activity;</li> <li>• Car parking and traffic generation;</li> <li>• Effects on amenity (including that of adjoining residential zones and public reserves);</li> <li>• The configuration of activities within the building and site (e.g. outdoor seating, entrances);</li> <li>• Noise issues;</li> <li>• Hours of operation; and</li> <li>• Any relevant Council alcohol policy or bylaw.</li> </ul>	RD*
<b>15.4.6</b>	<b>Industrial Activities not otherwise provided for in this Table</b>	NC
<b>15.4.7</b>	<b>Factory Farming</b>	PR
<b>15.4.8</b>	<b>Forestry Activities</b>	PR
<b>15.4.9</b>	<b>Mining Activities</b>	PR
<b>15.4.10</b>	<b>Airport</b>	PR
<b>15.4.11</b>	<b>Panelbeating, spray painting, motor vehicle repair or dismantling, fibreglassing, sheet metal work, bottle or scrap storage, motorbody building, fish or meat processing (excluding that which is ancillary to a retail premises such as a butcher, fishmonger or supermarket), or any activity requiring an Offensive Trade Licence under the Health Act 1956.</b>	PR

Note:

1. Policies that guide the assessment of proposals on land affected by natural hazards are located in Chapter 28.

## 15.5

## Rules - Standards

	Standards for activities located in the Local Shopping Centre Zone	Non-compliance Status
<b>15.5.1</b>	<p><b>Building Coverage</b></p> <p>Maximum building coverage - 75%.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>• The effects on the quality of the overall streetscape; and</li> <li>• The ability to meet outdoor storage requirements.</li> </ul> <p>Except that in the Local Shopping Centre Zone located between Hansen Road and Frankton Cemetery (as shown on Planning Maps 31, 31a and 33) the maximum building coverage shall be 50% with discretion restricted to the above matters and:</p> <ul style="list-style-type: none"> <li>• The traffic effects of additional building coverage, particularly with regard to the intersection between Hansen Road and State Highway 6.</li> </ul>	RD*
<b>15.5.2</b>	<p><b>Setbacks and Sunlight Access – sites adjoining any Residential zone, Township Zone or public open space</b></p> <p>a) Buildings shall not project beyond a recession line constructed at an angle of 35° inclined towards the site from points 3m above any Residential Zone or Township Zone boundary.</p> <p>b) Where the site adjoins any Residential zone, Township Zone or public open space the setback shall be not less than 3m.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>• The visual effects of the height, scale, location and appearance of the building, in terms of <ul style="list-style-type: none"> <li>- Dominance;</li> <li>- Loss of privacy on adjoining properties; and</li> <li>- Any resultant shading effects.</li> </ul> </li> </ul>	RD*
<b>15.5.3</b>	<p><b>Acoustic insulation</b></p> <p>a) A mechanical ventilation system shall be installed for all critical listening environments in accordance with Table 6 in Chapter 36.</p> <p>b) All elements of the façade of any critical listening environment shall have an airborne sound insulation of at least 40 dB Rw+Ctr determined in accordance with ISO 10140 and ISO 717-1.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>• the noise levels that will be received within the critical listening environments, with consideration including the nature and scale of the residential or visitor accommodation activity;</li> <li>• the extent of insulation proposed; and</li> <li>• whether covenants exist or are being volunteered which limit noise emissions on adjacent sites and/or impose no complaints covenants on the site.</li> </ul>	RD*

	Standards for activities located in the Local Shopping Centre Zone	Non-compliance Status
<b>15.5.4</b>	<p><b>Development of 1 Hansen Road</b></p> <p>The following additional standards shall apply to development in the Local Shopping Centre Zone located between Hansen Road and Frankton Cemetery (as shown on Planning Maps 31, 31a and 33):</p> <ul style="list-style-type: none"> <li>(a) The total gross floor area dedicated to retail uses shall not exceed 4000m<sup>2</sup>, with no individual tenancy larger than 700m<sup>2</sup> and no more than 10 retail tenancies across the site in total;</li> <li>(b) The total gross floor area dedicated to office uses shall not exceed 3000m<sup>2</sup>;</li> <li>(c) No retail or office activities (aside from those ancillary to permitted uses) shall take place until an upgrade of the intersection between Hansen Road and State Highway 6 has occurred;</li> <li>(d) The total number of residential units (for the purposes of this rule, this shall include residential flats) shall not exceed 50 units;</li> <li>(e) There shall be no vehicle access directly onto the State Highway;</li> <li>(f) Buildings shall be set back a minimum distance of 6m from the boundary with the State Highway; and</li> <li>(g) Buildings shall be set back a minimum distance of 4m from the boundary with Frankton Cemetery.</li> </ul>	D
<b>15.5.5</b>	<p><b>Residential and Visitor Accommodation Activities</b></p> <p>All residential and visitor accommodation activities shall be restricted to first floor level or above.</p>	NC
<b>15.5.6</b>	<p><b>Building Height</b></p> <ul style="list-style-type: none"> <li>a) For the Local Shopping Centre Zone located at Albert Town, Arrowtown, Fernhill, Hawea, Sunshine Bay and Wanaka the maximum building height shall be 7m.</li> <li>b) For all other areas in the Local Shopping Centre Zone the maximum building height shall be 10m.</li> </ul>	NC
<b>15.5.7</b>	<p><b>Noise</b></p> <ul style="list-style-type: none"> <li>a) Sound* from activities shall not exceed the following noise limits at any point within any other site in this zone: <ul style="list-style-type: none"> <li>a. Daytime (0800 to 2200hrs) 60 dB L<sub>Aeq(15 min)</sub></li> <li>b. Night-time (2200 to 0800hrs) 50 dB L<sub>Aeq(15 min)</sub></li> <li>c. Night-time (2200 to 0800hrs) 75 dB L<sub>AFmax</sub></li> </ul> <p><i>*measured in accordance with NZS 6801:2008 and assessed in accordance with NZS 6802:2008</i></p> <p>Exemptions:</p> <ul style="list-style-type: none"> <li>• The noise limits in (a) shall not apply to construction sound which shall be assessed in accordance and comply with NZS 6803:1999.</li> <li>• The noise limits in (a) shall not apply to sound associated with airports or windfarms. Sound from these sources shall be assessed in accordance and comply with the relevant New Zealand Standard, either NZS 6805:1992, or NZS 6808:1998. For the avoidance of doubt the reference to airports in this clause does not include helipads other than helipads located within any land designated for Aerodrome Purposes in this Plan.</li> <li>• The noise limits in (a) shall not apply to sound from aircraft operations at Queenstown Airport.</li> </ul> </li> <li>b) Sound from activities which is received in another zone shall comply with the noise limits set in the zone standards for that zone.</li> </ul>	NC



	Standards for activities located in the Local Shopping Centre Zone	Non-compliance Status
<b>15.5.8</b>	<b>Glare</b> <ul style="list-style-type: none"> <li>a) All exterior lighting, other than footpath or pedestrian link amenity lighting, installed on sites or buildings within the zone shall be directed away from adjacent sites, roads and public places, and so as to limit the effects on the night sky.</li> <li>b) No activity shall result in a greater than 10 lux spill (horizontal or vertical) of light onto any adjoining property within the Zone, measured at any point inside the boundary of any adjoining property.</li> <li>c) No activity shall result in a greater than 3 lux spill (horizontal or vertical) of light onto any adjoining property which is in any Residential zone or Township Zone measured at any point more than 2m inside the boundary of the adjoining property.</li> <li>d) All roofs of buildings shall be finished or treated so they do not give rise to glare when viewed from any public place or neighbouring property.</li> </ul>	NC

## 15.6

## Non-Notification of Applications

**15.6.1 Applications for Controlled activities shall not require the written consent of other persons and shall not be notified or limited-notified.**

**15.6.2 The following Restricted Discretionary activities shall not require the written consent of other persons and shall not be notified or limited-notified:**

**15.6.2.1** Buildings.

**15.6.2.2** Building coverage.

**15.6.3 The following Restricted Discretionary activities will not be publicly notified but notice will be served on those persons considered to be adversely affected if those persons have not given their written approval:**

**15.6.3.1** Setbacks and sunlight access – sites adjoining any Residential zone, Township Zone or public open space.