

Scuttlebutt

THE QUEENSTOWN LAKES DISTRICT COUNCIL NEWSLETTER // **OCTOBER 2016** // **ISSUE 116**

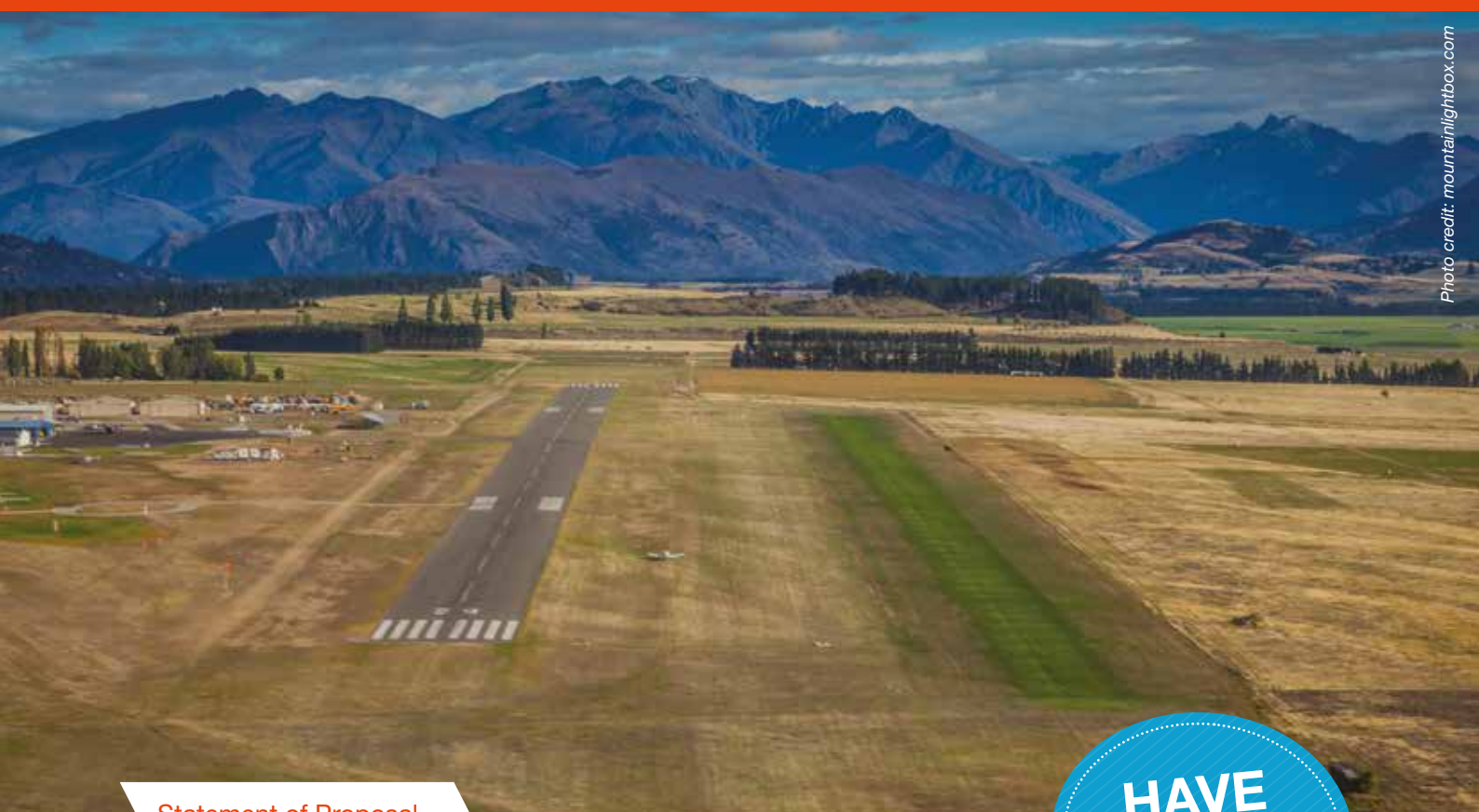


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Statement of Proposal

WANAKA AIRPORT – A LONG-TERM LEASE?

**HAVE
YOUR
SAY**

Consultation on changes to the way Wanaka airport is managed and governed.

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NEW TERM**

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**ONE STEP CLOSER
TO NEW POOL IN
WANAKA**



This month's elections have delivered a fresh Council and Community Board.

Councillors from left to right: Craig 'Ferg' Ferguson, Alexa Forbes, Scott Stevens, Ross McRobie, Ella Lawton, Penny Clark, Val Miller, Calum MacLeod, Mayor Jim Boulton, John MacDonald, and Tony Hill.

NEW TEAM, NEW TERM

Greetings from the Office of the Mayor – after one week in the role. I sincerely appreciate the community support shown by electing me.

I am delighted to lead the new Council you have chosen. Amongst Councillors and the members of the Wanaka Community Board there is an outstanding mix of skills and talent across a wide range which will inevitably lead to excellent outcomes.

You will know that there are many challenges before our District – some would say that other areas of the country would envy our growth. Growth is fine but it has brought a raft of issues which I am determined that this Council will resolve.

I will be pleased if my legacy from the next three years is marked by the creation of a long term vision. This will result in a reasonable level of ongoing development while ensuring that the lifestyle that we so much enjoy in this fantastic area, is maintained.

I look forward to working with you all through this exciting period.

– Jim Boulton



ALL GO ON THE EASTERN ACCESS ROAD

It's really happening! Work has begun on the new Eastern Access Road and Stage One will be finished by winter.

The new route will make travel through Frankton easier for locals and visitors alike, providing an alternative route for drivers going between the southern end of Frankton and the Shotover River to the east. It will take pressure off the BP roundabout, easing one of the major choke points in the Wakatipu roading network.

QLDC has awarded the construction contract to Fulton Hogan for the tendered price of \$21.8 million.

The whole project will take just over a year to finish, with the full route to be open by Christmas 2017 but the initial connection between Glenda Drive and Remarkables Park is expected to be in use before next winter.

Mayor Jim Boulton says he is delighted to see such an important project get off the ground. "This has been a long time in the making and it's great to see the contract awarded so work can begin right away. Being able to open up a transport link before winter next year will be of huge benefit to locals and visitors alike.

QLDC General Manager of Property and Infrastructure Peter Hansby says there has been a huge amount of work behind the scenes to get the necessary approvals in place so the new route could go ahead. "The team here at QLDC and our partners at NZTA have worked tirelessly to get this project underway and it's a credit to everyone involved."

QLDC will be working with businesses along Glenda Drive to minimise disruption expected from increased traffic following the opening of the stage one link between Glenda Drive and Remarkables Park.

Stage Two will close up the link so that by Christmas 2017 Hawthorne Drive will take traffic from the intersection with Lucas Place by the airport right through to the roundabout at the junction with SH6 between Grant Road and Glenda Drive.

DISTRICT PLAN REVIEW

WHAT'S THE LATEST?


Hearings on Stage 1 of the District Plan review are still going and will continue until at least the middle of next year.

The chapters heard most recently include Residential, Subdivision, Energy and Utilities, Noise and Temporary Activities, Historic Heritage and Protected Trees. Next off the ranks will be the Business Zones and Variation 1 to incorporate the Arrowtown Design Guidelines into the District Plan.

STAGE 2 TO KICK OFF SOON

Back in September, the Council resolved to start Stage 2 of the District Plan Review. This will cover a range of chapters including the townships, industrial zones, hazardous substances, rural visitor zones, open space and recreation and much more. For full details of what's in and out of Stage 2 and the process, head to www.qldc.govt.nz and click on Proposed District Plan.

Responding to a lack of homes with outdoor space in the 1930's, some London communities began outfitting windows with infant-sized cages for babies.



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FREEING UP CARPARKS

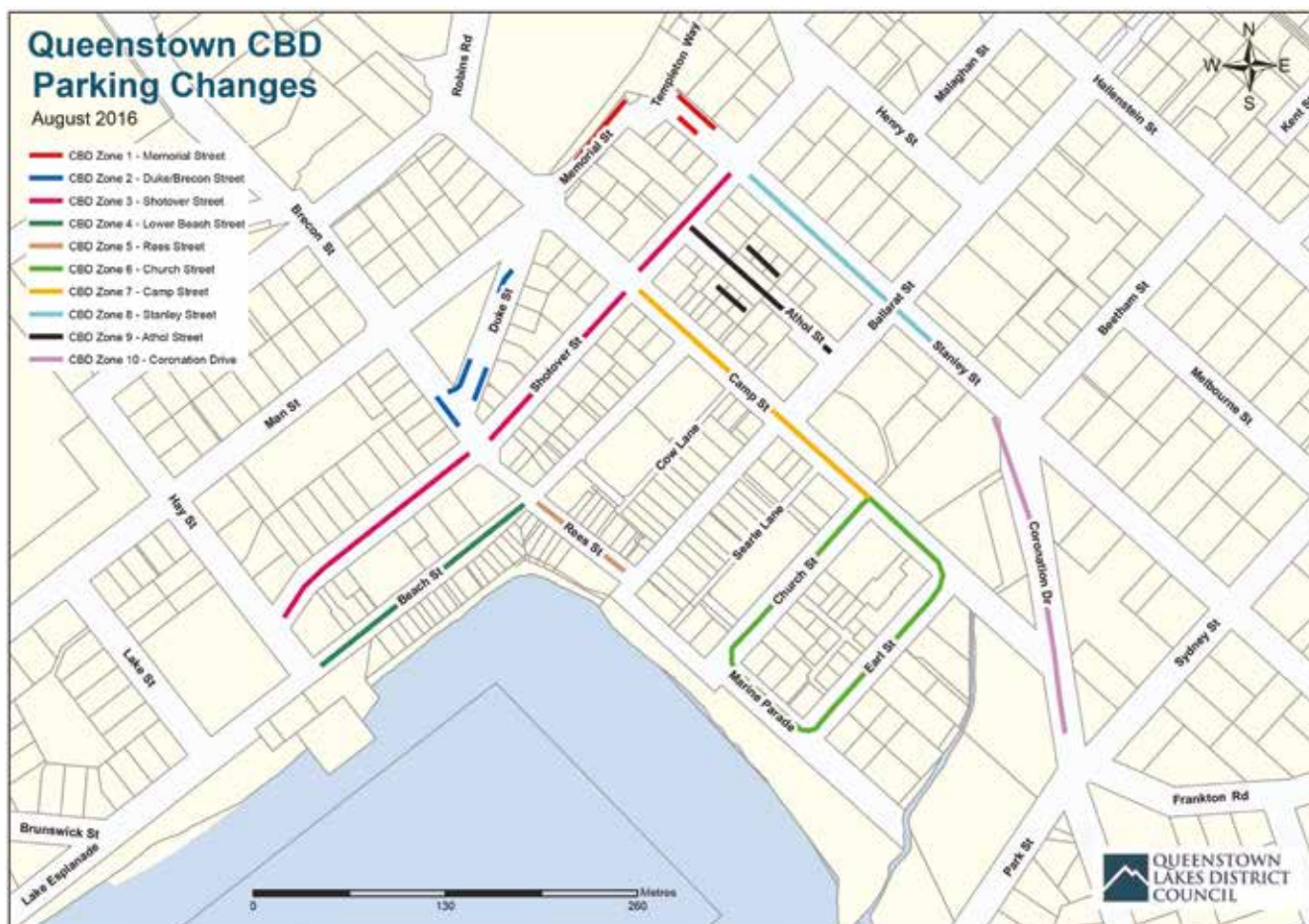
If one in every five private car users started using an alternative method of transport into town, we would see a positive effect on the parking availability in the CBD. More parks = less stress.

There is no dodging the issues many drivers are encountering during busy periods in Queenstown's CBD. It's not a simple process to address these and involves a bit of trial and error, but we're proactively making changes and expect to see positive results, both in the short and longer term.

Changes to parking in downtown Queenstown have been underway since August. These are aimed at reducing congestion and freeing up car parks for both locals and visitors.

Recent changes include:

- A 'no return within one hour' restriction in ten areas within the CBD, meaning drivers are no longer able to park within the same zone for one hour after their first parking period has expired. This will stop people shifting between short term parks over the course of the day, freeing them up for their intended short term use.
- All loading zones have been changed to dual purpose Loading Zone/Taxi Stands.
- Clearer signage has been installed to ensure drivers know the difference between loading zones and short term parking.



- Buses parking in Lower Beach Street and beyond Steamer Wharf on Lake Esplanade are allowed a longer stay of 60 minutes between 6pm and 10pm, with a 15 minute restriction during the day. Parking for smaller buses is now allowed on Lower Beach Street in what was a Loading Zone beside Earnslaw Park.
- 33 new dedicated campervan carparks are being provided at the Boundary Street carpark and better signage is aimed at discouraging large campervans from driving through the CBD.
- **60 more car parks have been made available at the Church Street underground carpark, by shifting leased parks to the privately owned Man Street carpark, and making those vacated spaces available to the public.**
- We have started a 12 month trial extending the evening enforcement hours from 6pm until 9pm to assess the impact on parking availability.
- Over winter we trialled 15 minute restrictions in areas of the CBD between the hours of 3pm-6pm to increase availability for people picking up and returning ski gear (reverting back to usual 30 minute restrictions in October).

These measures are all part of the implementation of the Queenstown Town Centre Transport Strategy. There are more changes in the pipeline over the coming twelve months to help ease congestion and parking issues.

Alongside these parking changes we are looking at ways to reduce the number of vehicles making the journey into Queenstown. This will include encouraging people to consider carpooling – we are working on relaunching the QLDC carpooling programme.

Our Transport Strategies are aiming for a 20% mode shift away from the private car (especially single occupancy), so if even just one out of every five of us changed our transport habits we would be meeting that target.

This is all part of a trial and changes can be reversed if they don't achieve the desired outcome. As part of this we're seeking the public's feedback (that's you!) on the changes, please fill out the online form on our website and let us know what you think. You'll find it under the 'consulting on' tab on the home page of our website.

QUEENSTOWN GARDENS ARE TURNING 150

Next year, we'll be celebrating 150 years since the establishment of Queenstown Gardens. The gardens have changed a lot over that time, so leading up to the celebration we'd love to hear from anyone who has any interesting historical stories or photos to share. Please get in touch with us at **services@qldc.govt.nz** subject line Queenstown Gardens turn 150.

TIME FOR A CHANGE?



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HOUSE MART
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LAKES WANAKA AND WAKATIPU MANAGING ALGAE IN YOUR WATER SUPPLY

WHAT'S THE PROBLEM?

For several years the Lake Wanaka water supply has been affected by the presence of algae. The algae is not harmful from a health perspective, but has had an effect on water filters, irrigation fittings, new appliances and other equipment. The algae is not noticed at all the properties in Wanaka and no pattern has been found.

Since 2016 algae has been found in build-ups in a small number of water filters around Queenstown that take water from Lake Wakatipu. It has been identified as the same algae that has affected the water system in Wanaka.

This is not a health concern, but if you notice a significant drop in water pressure at home it might pay to check and clean your water filter.

We're currently working with the Otago Regional Council and their partners to learn more about the naturally occurring algae, what causes it, and what treatment options are available.

HOW DO I KNOW IF I HAVE AN ISSUE?

Clogging of filters can lead to a drop in water pressure. Appliances can also experience blocked filters, depending on the size of the filter mesh installed in the appliance.

Most modern appliances have very fine mesh filters that can be more prone to blockage.

Commercial properties with a large water connection such as hotels may notice an increase in amount of cleaning required to keep their water filters clean.

WHAT CAN I DO ABOUT IT?

If you have already experienced issues with algae or you are installing modern equipment you might want to consider installing additional filtration.

Appliances and fittings that benefit from having a filter include direct electric and gas water heaters, under bench and bench top filters, dishwashers and washing machines and irrigation fittings.

Commercial operations such as breweries, dentists and commercial food premises may also be affected.

Professional plumbers can advise you on the most appropriate solution. A successfully used solution in Wanaka is to install an additional 'pre-filter' such as an Arkal disc filter. This will remove the algae before the supply enters the household.

As with most filters this will still require cleaning once pressure seems to be affected. The process is relatively simple and your plumber can demonstrate how to do this once it is installed.

WHAT'S INVOLVED IN CLEANING A FILTER?

Cleaning an Arkal-type filter requires closing the toby valve at the boundary, releasing the pressure by opening a tap briefly then closing the valve on the downstream side of the filter to prevent draining the household system.

The filter cover is then removed so the discs are accessible. The discs are loosened and while covering the filter with a plastic bag, remove the discs. The discs are then thoroughly rinsed in a cleaning solution then reassembled.

WHAT WILL IT COST?

The cost of a pre-filter will range from \$300 to \$500. You will also need to factor in the cost for your plumber's time.

WHERE IS THE PRE-FILTER INSTALLED?

The preferred location for this type of filter is immediately after the toby at your property boundary, ensuring that all of your water supply is kept algae free. It will require an additional valve to be installed after the filter.



21

day nutrition
challenge

Need some help to hit the reset button on your eating habits?

Our 21 Day Nutrition Challenge could be just what you need. Led by local nutritionist Kim Malcolm, you'll learn that choosing healthy options doesn't have to be hard or expensive. She'll provide you with the tools and information you need to make sustainable change.

Sign up today – **THE CHALLENGE STARTS ON 7 NOVEMBER**
– get the full details at sportrec.qldc.govt.nz.

Alpine Health & Fitness
QUEENSTOWN LAKES DISTRICT COUNCIL

SURVEY RESULTS

The results of our annual survey of residents and ratepayers are on our website.

The survey captures the views of 815 people who live or own property in this district. Areas where respondents felt we could improve included roading, parking, transport, rubbish and recycling, consents and communication.

Activities QLDC was felt to be doing well included parks and reserves, libraries, trails, rubbish collection, recreation facilities and communication.

The newly elected Council will be taking those views into account when developing next year's budgets and work programmes.

A Gibbston ratepayer was delighted to hear that his name was drawn to receive a \$1000 rates rebate for taking part in the survey.

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PROJECT SHOTOVER

Commissioning period underway

The \$30 million upgrade to Queenstown's sewage treatment system, Project Shotover, is very nearly complete. Commissioning began this month and the aim is to have the plant fully operational by mid-December.

The upgrade will see two thirds of Queenstown's waste treated in a new biological nutrient removal system in huge concrete tanks that have been constructed on the Shotover Delta.

QLDC Senior Project Manager Lane Vermaas is pleased with how the project is tracking so far, "Downer has done a great job keeping everything on time and to budget. We're looking forward to kicking off the commissioning process and getting the system completely online in December."

"We've got a few more checks to tick off, including ensuring the tanks are watertight, and the electrics are all working. We're filling all of the tanks with fresh water at present and then running the machinery to ensure everything is going while we can see it."

Commissioning Project Shotover involves circulating wastewater through the tanks in order to develop the bacteria needed for the treatment system to function. This bacterial culture will enable the biological nutrient removal plant to treat the organic material in the wastewater, resulting in a much cleaner end product than the current system.

During the commissioning period people may notice a layer of white foam sitting on top of the holding tanks. This is a normal part of the process and happens when the wastewater in the tanks has air pushed through it in order to kick start the biological process. As the mass of bacteria is still growing, the detergents in the

wastewater from substances like soap and shampoo react to form this white foam layer for about the first week or so. We expect that any initial odour can be managed with extra control measures.

Mr Vermaas says the commissioning period is expected to take around three months. "People may notice some foam and increased smell at the site over this time, but rest assured this is all expected and a perfectly typical part of the process."

How the new treatment system works

The treatment plant operates using the Modified Ludzack-Ettinger (MLE) process, where raw sewage is screened to remove the bulk of the non-degradable solids and then pumped through a series of tanks. The first tank starves the bacteria of oxygen, causing them to begin to break down elements in the wastewater in order to produce the oxygen they need to survive. The second tank then feeds the wastewater with an oversupply of oxygen, causing further biological processes that complete the stabilization of the organic matter, reducing the nitrogen concentration in the end product.

The material is then pumped into a settling tank (a clarifier) that further separates and clarifies the resulting liquid. The processed clear water is then UV treated and pumped out of the system. Some of the remaining solids are then pumped back to the start of the process to begin it all over again, while the rest is pumped into a dewatering plant where it is dried out and removed, to be disposed of at an approved off-site location.

This upgrade has been designed with future growth in mind and can easily be expanded if the need arises. It will also offer a far cleaner end product, with E-coli at the levels accepted as safe for swimming under the recreational bathing standards.

SCUTTLEBUTT BY EMAIL

We publish Scuttlebutt six times a year, deliver it locally through the community newspapers, and post around 6000 copies to ratepayers who live outside the district – that's a lot of paper!

You can help us reduce the number of copies we print by switching to our email distribution list.

Just email services@qldc.govt.nz with the word "newsletter" in the subject line, and be sure to include your name and postal address so we can send you the link to Scuttlebutt instead.

You'll not only receive Scuttlebutt earlier, but also help QLDC trim the amount we spend on printing and postage to keep you informed – that's a win for everyone.

Every issue of Scuttlebutt is also on our website www.qldc.govt.nz

[WANAKA AIRPORT CONSULTATION SUMMARY]

Queenstown Lakes District Council is considering options for changing the way Wanaka airport is managed and governed. We are formally consulting the District, and in particular the Wanaka Ward, to see whether there is community support for this proposal. We are presenting the Council's

preferred option, along with the advantages and disadvantages of all the options that are reasonably available.

The Council's preferred option is to enter into a long term lease and management arrangement with Queenstown Airport Corporation Ltd (QAC), which is a

council controlled trading organisation. The lease would be structured to incentivise investment by QAC in Wanaka Airport to enable the Airport to meet the projected growth in the District's air services over the next decade or longer.

The proposal is the result of several months of

investigations and takes into account the current and future needs of the wider Queenstown Lakes district. QLDC considers that the status quo or "do nothing" option is likely to lead to insufficient investment in necessary Airport infrastructure, and as a result the Airport would not keep up with anticipated growth.

THE OPTIONS THE COUNCIL CONSIDERS REASONABLE ARE:

Continuing with the status quo



Continuing with the status quo, with enhanced planning and governance



Entering into a lease and management arrangement with QAC on a long-term basis
[preferred option]



Selling the Airport assets to QAC



Leasing or selling the airport assets to QAC as part of a realignment of District-wide air services including Glenorchy aerodrome



[BACKGROUND]

CURRENT GOVERNANCE OF WANAKA AIRPORT

The Council owns the land on which Wanaka Airport sits, the airport-related infrastructure (runway etc) and various buildings on the site. Some of the buildings and hangars are privately owned but are subject to ground leases granted by the Council.

The Council took over management of the airport in 1990. Day to day operations have been performed by QAC under a management agreement for several years.

QAC was incorporated in 1988. It is a Council Controlled Trading Organisation. Its shareholders are the Council (75.01%) and Auckland International Airport Ltd (24.99%). QAC also provides airport and property expertise to the Council in relation to the management of the Glenorchy Aerodrome.

UNDER THE EXISTING MANAGEMENT AGREEMENT:

QAC provides various services in return for a management fee. The services include governance, operations (including airport operations, employment, health and safety and employment of staff), planning and lease management, regulatory compliance, and financial management and reporting. QAC agrees to run the airport in an efficient and compliant manner ensuring performance of a variety of tasks listed in the agreement against performance indicators.

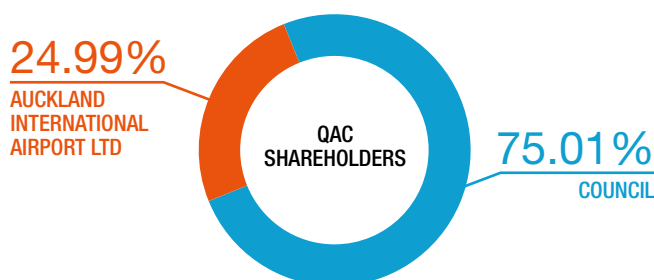
The Council is responsible for funding any capital projects.

We don't expect that the level of day-to-day operational governance of the airport would change, but the long term planning and vision would be increased. The level of planning and governance provided under the existing management agreement is limited because the three year term of the agreement promotes short term commitment and vision.

The Airport operates as a non-certificated airport under the Civil Aviation Act 1990.

At the moment Wanaka Airport has a modest income stream of about \$230,000 a year before interest and tax, largely from landing fees and ground rents.

The Council's long-term plan has a total capital programme of \$396M, of which \$1.5M relates to Wanaka Airport. Capital expenditure at the Airport depends on other core Council priorities such as network infrastructure. This level of investment is reactive only and is required to maintain existing infrastructure. It is insufficient to achieve the development required over the next decade or more to provide for the expected growth of the Airport.



[FUTURE GROWTH]

Our airports provide an important service to residents and businesses alike. They cater to the demands of an increasing number of domestic and international travellers, as well as providing a hub for freight. This movement of people and goods in and out of the district is vital to the many local businesses that rely on tourism for their bottom line.

Demand for air services across the District is increasing. Land and planning constraints make further expansion of Queenstown Airport difficult. At the same

time, under its present governance structure, there is little incentive for the capital expenditure necessary to attract aviation services to Wanaka Airport. This review provides a significant opportunity for Wanaka Airport to grow. If planned and managed well, this could provide increased services to the Wanaka area and also reduce pressure on Queenstown Airport.

The future role of Wanaka Airport has been identified as being a complementary and supplementary facility to Queenstown Airport, able to accommodate

aircraft spill-over from Queenstown. Spill-over of general aviation services is increasingly likely to occur as Queenstown focuses its capacity on accommodating jet services, and can drive economic growth in Wanaka.

Wanaka Airport is already internationally renowned for the bi-annual Warbirds over Wanaka air show but it could also become the base for general aviation in the region as well as accommodating scheduled and charter air transport service in its own right. Scientific aviation activities, such

as the NASA balloon programme, may become increasingly important and provide additional opportunities for growth to the wider district.

Future growth at the airport could well require the purchase and development of additional land at the current site and development of the existing site to provide further space for ground leases. The Council has received requests for additional ground spaces to rent, which Wanaka Airport currently cannot accommodate due to space restrictions.

[WHY NOW?]

To a degree, the change has been proposed because the existing management and governance don't achieve the right balance between short term management and long

term planning. There is a risk that if we keep the existing arrangements, in the medium to long term the airport won't have the space, the planning framework or the governance structure to

best ensure it can absorb overflow general aviation and air transport services from the major airport at Queenstown. Given the growing needs of the community and the need for commercial assets

to show a positive return on investment, there is a compelling case for change in the way the airport is governed and managed.

WHAT ARE THE OPTIONS?

For completeness, a further option identified, but not considered in detail, was sale of the Airport on the open market. This could result in misaligned objectives for Queenstown and Wanaka Airports, competition between them, and overall poor outcomes for the community.



1

STATUS QUO

Advantages

No disruption to current management/services.

QLDC retains the ability to directly control direction of the airport.

Disadvantages

Unlikely ever to fulfil Civil Aviation Act requirements for Part 139 Certification (relating to requirements to take larger aircraft).

Unfocused strategic direction and governance responsibility.

Council lacks airport strategy expertise.

Necessary capital funding competing for funding against other council priorities.



2

STATUS QUO WITH ENHANCED PLANNING AND GOVERNANCE

Advantages

More focused approach to governance and better opportunity to achieve strategic aims.

Dedicated resource to take control of the management of the airport.

Disadvantages

Not enough incentive offered for manager to drive significant change/growth.

Still competing for funding against other council priorities.



3

LEASE TO QUEENSTOWN AIRPORT CORPORATION

Advantages

QLDC would receive regular income from leasing agreement as well as 75.01% share of dividend payments.

QAC has expertise and experience to make quality investment decisions.

QLDC and community able to influence investment decisions and direction of airport through Statement of Intent and Letter of Expectation.

More focused approach to governance and best opportunity to achieve strategic aims.

QAC better incentivised to increase capital expenditure and profitability.

QAC already has personnel capable of meeting Civil Aviation Act requirements for Part 139 certification.

Disadvantages

Potential community concern around losing control of the airport's strategic direction.

Potential resistance from lease / licence holders and operators to any increases in fees resulting from a more commercially focussed operation (although this is already a function of the existing management agreement).

A perceived profit ahead of outcomes for the Wanaka community.



4

SALE TO QUEENSTOWN AIRPORT CORPORATION

Advantages

Generally, as per Option 3 plus:

A significant sum would be paid to QLDC on sale of assets.

QLDC would still be majority shareholder of QAC with some control over strategic direction of Wanaka Airport via Statement of Intent under the Local Government Act.

Disadvantages

Generally, as per Option 3 plus:

Asset would no longer be wholly owned by QLDC (24.99% would be owned by AIAL).

QLDC would lose substantial control over direction of airport and investment decisions.

Greater potential community concern around losing control of the airport.



5

DISTRICT-WIDE AIR SERVICES

Advantages

As per Option 3 or 4 plus:

Opportunity to include Glenorchy aerodrome as part of integrated district-wide air services.

Disadvantages

As per Option 3 or 4 plus:

Would require reconsideration of the recently notified Glenorchy Airstrip Reserve Management Plan.

Potential community concern around commercialisation of Glenorchy Aerodrome.

[WHAT IS THE PREFERRED OPTION?]

THE COUNCIL'S PREFERRED OPTION IS TO ENTER INTO A LONG TERM LEASE AND MANAGEMENT AGREEMENT WITH QAC.

This option transfers the operations, long-term planning and governance of the Wanaka Airport to QAC, a party with the expertise necessary to plan and develop an airport. Ultimate ownership remains with the Council. The interest in the Airport granted by the lease would incentivise QAC to make a significant capital

investment in the Airport to improve its profitability and will require QAC to take a longer term approach to governance and planning. The Council would retain ultimate control of the direction of the Airport through mechanisms retained in the lease and, because QAC is a CCTO, through the Letter of Expectation / Statement of Intent process. The Council involvement through these means would provide a way in which the Wanaka community could continue to have a say in the future direction of the Airport.

From a financial perspective, the modelling undertaken as part of the business case analysis by Rationale Limited suggests that there will be a moderate increase in the Council's revenue from Wanaka Airport. The benefits resulting from increased capital expenditure by QAC will also be realised by the Council and community. It is not anticipated that the increased capital expenditure will impact on the dividend received from QAC.

As a governance approach, this option is similar to that recently taken by the Council in respect of the District's campgrounds, where the Council leases the campground assets to a third party operator. The main difference is that in the case of a lease to QAC, QAC is a Council-controlled trading organisation.

Overall, the Council considers that this option provides the best balance of advantages and disadvantages and will best meet the Council's objectives and the needs of the community.



[WHAT ARE THE COSTS OF EACH OPTION?]

The Council does not consider that any of the options would affect the operational costs the Council incurs each year in running the Airport. In fact, for each option (other than the status quo or the status quo with

enhanced planning and governance), the Council expects that it would be better off financially.

With little investment planned for the Wanaka Airport in the 2015 long-term plan, the financial

outcome of the preferred option (lease) is relatively minor and only positive in nature.

If it appears once public consultation has occurred and the detail of the governance

arrangements are known that there could be a cost to ratepayers from the new arrangement, the Council would undertake a further consultation process with the public on the decision.

[MAKING A SUBMISSION]

The Council welcomes your comments on this proposal encourages everyone with an interest to make a submission.

Please visit www.qldc.govt.nz to make your submission on-line by 18 November. You may also make a written submission, posted to reach Private Bag 50072, Queenstown, or emailed to services@qldc.govt.nz with "Wanaka Airport

Submission" in the subject line, no later than 25 November 2016. If you are not using our on-line form, please ensure that you include your full name and address, an email or daytime contact phone number, and say whether or not you wish to present your submission to the Council in person at a hearing.

The Council will convene a hearing in early 2017, at which any party who

wishes to do so can present their submission in person. The date will be confirmed by the Council and we will let all submitters know.

Every submission will be acknowledged in accordance with the Local Government Act, will be made available to the public, and every submission will be heard in a meeting that is open to the public.

Your submission will carry equal weight whether or not you speak to it in person.



One step closer to a new pool in Wanaka

A lot can happen in a year. Work on a brand new swimming complex in Wanaka is well underway, just months after the successful opening of the Wanaka Recreation Centre at Three Parks.

QLDC Sport and Recreation Manager Simon Battrick says that Council has contracted Cook Brothers to begin construction. "A team is now onsite constructing the pool foundations and work is progressing well on the artificial turf."

Other work underway at the Recreation Centre includes the construction of a new toilet block, outdoor lighting for the carpark, a new entrance sign and irrigation.

Two new sports fields are also in the wings, to cater for the huge growth in participation in summer and winter sports in Wanaka.

The new pool complex and sports fields are still on track to open early in 2018.

Foundations for the Wanaka Swimming Complex and construction of new artificial turf are progressing well.

October 2015 and one year later. A lot can happen in a year!



Trade Waste Officer to tackle commercial waste

Wastewater produced by commercial operators is under scrutiny to ensure the waste being discharged by local businesses is adequately treated and meets the required standards before it enters our wastewater system.

Our infrastructure is currently struggling to keep up with the volume and content of trade waste being discharged. High levels of contaminants such as fat, oil, grease and grit can cause blockages, sewage overflows, and are generally bad for the environment.

Implementation will begin with a survey of local businesses that QLDC's new Trade Waste Officer, Janine Cole, has identified as likely to produce trade waste. Information from the survey will be used to get an accurate idea of the level of waste being produced, and how best to help businesses improve their trade waste management, including treatment methods, disposal of trade waste at the source and a reduction in the risk of contaminants on the environment.

Many of the issues we encounter due to trade waste could be avoided with better treatment processes at the source, and QLDC takes the view that these costs should be met by the businesses discharging the wastes, and not the ratepayer.

The Trade Waste Bylaw gives the Council the authority to require businesses and industries to keep the most problematic contaminants out of the wastewater system.

Trade Waste discharged from businesses may require a Trade Waste Consent issued by Council depending on the trade waste characteristics that are discharged. For example:

- >> **PERMITTED TRADE WASTE** is *trade waste* that is similar in character to domestic wastewater (the type of discharge that comes from household kitchens, bathrooms and laundries.)
- >> **CONDITIONAL TRADE WASTE** is *trade waste* which has or is likely to have no prohibited characteristics but may have higher levels of substances which the Bylaw identifies as problematic. For example, the discharge from a food premises could potentially contain high levels of fat but the amount entering the sewer can be reduced by installing and maintaining a grease trap to capture these fats.
- >> **PROHIBITED TRADE WASTE** is *trade waste* likely to have a significant adverse effect on the public wastewater network and the environment.

Here are some of the common types of trade waste that we are keen to stop getting into the wastewater system.

INDUSTRY	CHARACTERISTIC OF TRADE WASTE THAT IS OF CONCERN
Food service industry	Fats, oils and greases (FOG) and food scraps
Engineering workshops	Oils (hydrocarbons), solvents and chemicals
Mechanical workshop	Oils, grease, hydrocarbons, metals, kerosene and suspended solids
Equipment/vehicle washing	Gross amount of solids, oils (hydrocarbons) and solvents
Laundry services including those operated by a hospital, hotel, motel, residential care facility, etc.	Lint and chemicals such as ammonia, boron and phosphorus
Hospitals / Medical centres (plaster cast and x-rays)	Suspended solids and silver
Dentists	Amalgam
Funeral services	Embalming chemicals
Hairdressers	Solids (hair) and solvents

Nobody knows the local Wanaka market better

HOME & CO.

PROPERTY MANAGEMENT

Do you own or are you building or buying a rental property?

The H&C Property Rental Process provides a basis for decision-making. Free appraisals & discussion.

COLLEEN TOPPING

- Finalist NZ Property Manager of the Year 2016 (LPMNZ)
- More than a decade of local experience

My Standards

- Personalised Service
- Professional qualifications
- Excellence is my minimum

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rent@homeandco.co.nz
www.homeandco.co.nz





CENTRAL LAKES TRUST ELECTION – 25 NOVEMBER 2016

Every three years trustees are elected to the Central Lakes Trust to administer funds for community projects. The Trust has had a significant impact on many community groups, having approved grants totalling over \$75 million since its inception.

This year's election is on 25 November. Jude Battson, Cath Gilmour, Tony Hill, Alex Huffadine, Bernice Lepper, Malcolm MacPherson, David McKenzie, Des Minehan, Brent Russell, Hetty Van Hale, Greg Wilkinson and Megan Williams have all been nominated for six vacancies.

Make sure your area of the community is represented - keep your eyes peeled for voting papers coming your way in the next week.

DEVELOPMENT PLAN UNDERWAY FOR QUEENSTOWN BAY AND GARDENS

Work is underway on a draft development plan for Queenstown Bay and the Queenstown Gardens.

Known as the 'jewel in the crown' this area is highly visible, well used and very important to the Wakatipu Community. The development plan will take into account the work already done in the Reserve Management Plans and build on them, proposing ideas for how the area could be developed for the benefit of everyone.

The Council expects to start talking to key stakeholders about their ideas and goals for the area in November and then the wider community in January next year. Watch this space.

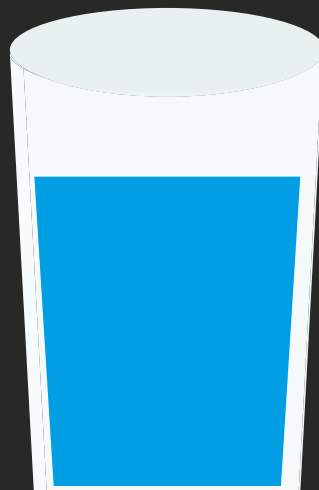
Photo credit: www.momentaddictphotography.com

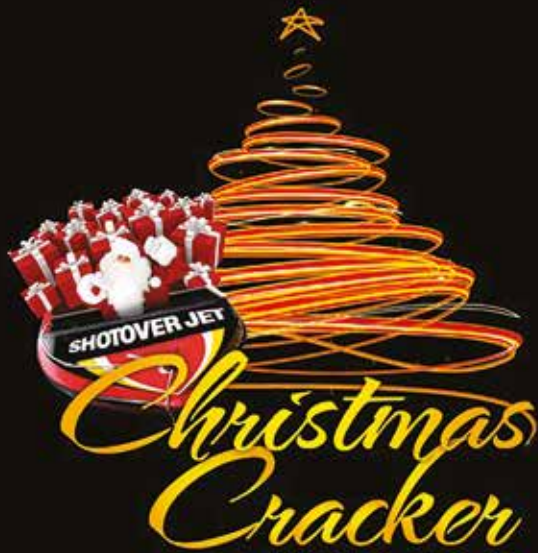
DID YOU KNOW...

Some plumbing fittings have the potential to allow minute traces of metals to accumulate in water standing in the fittings for several hours.

Although the health risk is small, the Ministry of Health recommends that you flush a mugful of water from your drinking water tap each morning before use to remove any metals that may have dissolved from the plumbing fittings.

We are recommending this simple precaution for all households, including those on public and private water supplies.





Where's Santa?!

Come along to the 'fresh-faced' Shotover Jet Christmas Cracker and help restore Christmas to the Wakatipu!

"This show really has something for everyone" says Jan Maxwell, QLDC Arts and Events Facilitator. "It's a show for the children, with a bit of local humour and references thrown in for the adults. We're all very excited about it".

Two shows – Sunday 4 December at Queenstown Events Centre, 1pm and 5pm

Get your tickets from EventFinder – don't miss out!



Enjoy 7 day access to fuel at Arrowtown's new self-service pump

RD Petroleum's self-service station is open to the public seven days a week until late.



25 Wiltshire Street, Arrowtown | 0800 44 00 14 | www.rdp.co.nz

" Are unicorns real? "

" Why are wheels round? "

" If the power goes out, what will we do? "

**TALK TO YOUR FAMILY ABOUT
THE IMPORTANT QUESTIONS.**

Work out what you'll do in an emergency before it happens.

Go to www.happens.nz to make your plan.

Brought to you by



QUEENSTOWN
LAKES DISTRICT
COUNCIL



NEVER HAPPENS?

HAPPENS

GET READY
GET THRU



TAKING PLASTIC BAGS TO TASK IN WANAKA

Plastic Bag Free Wanaka was formed by Wanaka singer/songwriter Anna van Riel in early 2016. Anna had an epiphany during a shopping trip that she needed to do something about plastic bags, and when she posted about it on Facebook, she sparked a huge community conversation.

With help from QLDC Councillor Ella Lawton, Wanaka Community Board Chair Rachel Brown and Wanaka Wastebusters communications manager Gina Dempster, Anna formed a dedicated committee to help bring her plan into action.

Soon after, Plastic Bag Free Wanaka was formed, which has the goal of making Wanaka plastic bag free by 2019. The first project was a design competition offering local artists the opportunity to submit a logo design for a Plastic Bag Free Wanaka bag. Once the winning logo by Leigh Cooper was chosen, the next step was to fund a large print run of reusable canvas bags. The idea was to produce a bag that locals and visitors would be proud to choose over plastic, at an affordable price.

To raise the money to pay for the commercial print run, the whole of the Wanaka community got behind the "Limited Edition" Wanaka bags campaign. The 200 bags, offered for sale through NZ crowd funding site PledgeMe, were sold in just 10 days.

Volunteers got sewing and made over 200 bags at sewing bees and in their homes, from quality fabrics that were donated locally. Home sewers from Queenstown jumped on board to support the campaign.

The Limited Edition bag campaign raised nearly \$5,000 after costs, enough to pay for a large order of the commercially made canvas Wanaka bags. Plastic Bag Free Wanaka is happy to co-brand the bags with shops or events, contact Gina on 027 443 7116 if you're interested.



RENT-A-ROOM WOULD LIKE TO LEASE YOUR PROPERTY

We have over 5 years experience managing properties in Queenstown and Wanaka, providing accommodation to over 1,000 tenants. We lease properties under a single tenancy agreement and rent them room by room.



Why rent to Rent-A-Room?

- Higher than average returns
- No management fees
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Henrik de Blij
Managing Director
Rent-A-Room Ltd
021-923553
henrik@rentaroom.org.nz

RENT-A-ROOM
MANAGING PROPERTIES ROOM BY ROOM

DO YOU LOVE FOOD BUT HATE WASTE?

Every year, the average New Zealand family wastes \$563 worth of food. So imagine doing a few big shops at the supermarket then dumping it straight in the bin.

QLDC is proud to have joined the national Love Food Hate Waste Campaign which is all about reducing the amount of food waste thrown out every year. Keep an eye out for more tips and resources on how to reduce your household food waste.

TOP 10 FOODS NEW ZEALANDERS THROW AWAY



THE AVERAGE FAMILY THROWS AWAY
\$563
WORTH OF UNEATEN FOOD PER YEAR!



\$872,000,000



EACH FAMILY IS TOSSING
79
KILOS of uneaten food per year.

IT'S LIKE BINNING
55



OR
888
APPLES



SIX SIMPLE THINGS YOU CAN DO TO REDUCE YOUR FOOD WASTE

PLAN YOUR MEALS AND BUY WHAT YOU NEED

Store your bread in the freezer



KEEP POTATOES IN THE DARK

Take your **leftovers** for lunch ✕

STEW FRUIT or make **SMOOTHIES**

Add leftover chicken to a **PIZZA**, in a **PIE** or in a **PANINI**

LOVE FOOD
hate waste
NEW ZEALAND

lovefoodhatewaste.co.nz



BIKE'VEMBER

30 days of people-powered travel

A month long biking festival is gearing up to kick off in Wanaka and surrounding communities this November, with the aim of encouraging locals and visitors alike to ditch the car and walk or bike instead.

Bike'vember aims to have as many people as possible pledging to go by bike, foot or other people-powered travel during the 30 days of November. Anyone can pledge online at

www.bikevemember.nz or in person at Bike'vember stalls at Pembroke Park and the Dean's Bank 10 hour race, both on Sunday 23 October.

As part of their pledge to ride for the month of November, participants will be given a Bike'vember 'passport' which will be stamped whenever they attend any of the range of awesome events, complete rides or visit participating businesses for the festival.

If you're interested in the strategy and having a say on the future of parks, head to **www.qldc.govt.nz**

Photo credit: www.momentaddictphotography.com

PARKS STRATEGY CONSULTATION SET TO START

Access to open space is a key reason we all live here right? It plays a vital role in making the District a great place to live, work and play and creates places for people to meet, connect and get involved in the community.

Last year we asked what the community valued about parks and open space and how we could improve the parks network in the future. We received some great feedback which was considered as we developed a draft Parks and Open Spaces Strategy.

The new strategy considers how our existing parks and reserves meet the needs of the community and how we can effectively provide for future growth.

CHANGE OF RUBBISH AND RECYCLING COLLECTION DAY IN SHOTOVER COUNTRY

Beginning on Friday the 28th of October all properties in Shotover Country will be changing from a Monday collection to a Friday collection.

Monday 24th will be the last Monday collection, and the 28th will be the first Friday collection.

This means anyone living in Shotover Country will have two rubbish collections in the same week, for one week only.

As always please have your rubbish and recycling out on the street by 8am on collection day.

If you have any questions please contact QLDC on 03 441 0499.





**Sunday 30 October, Queenstown
Events Centre, 10am-2pm.**

Small change can make a big difference! Find out how at the inaugural Queenstown Community Eco Fair!

Hosted by local group Anti Plastic Population, the free community event will feature mix of stalls, live music, food, kids' activities and fun competitions.

Full details at www.qldc.govt.nz/events

QLDC CONTACT LIST AND HOURS

QLDC & SERVICE CENTRES

Queenstown Office:

10 Gorge Road
Private Bag 50072
Queenstown
Customer Services:
Phone: 03 441 0499
E-mail: services@qldc.govt.nz
www.qldc.govt.nz

Wanaka Office:

47 Ardmore Street
Wanaka
Phone: 03 443 0024
Office Hours:
Mon – Fri 8.00am – 5.00pm

QUEENSTOWN EVENTS CENTRE

Arrowtown Athenaeum Hall
Queenstown Memorial Hall
Lake Hayes Pavilion
Lake Wanaka Centre
Alpine Aqualand
Wanaka Pool
Wanaka Recreation Centre
Sports fields

Phone: 03 450 9005

TRANSFER STATIONS

Wakatipu: 110 Glenda Drive

Frankton Industrial Area

Phone: 03 4510106

Upper Clutha: Cnr of Ballantyne

& Riverbank Roads

Phone: 03 443 6063

HARBOURMASTER

Phone: 027 434 5289 and 027 414 2270

Email: harbourmasterqt@smsl.co.nz

LIBRARIES

Arrowtown Buckingham Street Phone: 03 442 1607

Hours: Monday – Friday 10.00am – 5.00pm Saturday 10.30am – 12.30pm

Glenorchy Islay Street Phone: 03 442 4378

Hours: Wednesday 1.30pm – 3.30pm Friday 1.30pm – 3.30pm

Queenstown 10 Gorge Road Phone: 03 441 0600

Hours: Mondays, Tuesdays, Wednesdays & Fridays 9.00am – 5.30pm
Thursdays 9.00am – 7.00pm Saturdays 10.00am – 5.00pm

Wanaka Dunmore Street Phone: 03 443 0410

Hours: Mondays, Tuesdays, Wednesdays & Fridays 9.00am – 5.30pm
Thursdays 9.00am – 7.00pm Saturdays 10.00am – 5.00pm

Hawea 23 Myra Street Phone: 03 443 9371

Hours: Monday 10.00am – 12noon
Tuesday & Wednesday 10.00am – 5.00pm
Saturday 10.00am – 2.00pm

Kingston Phone: Queenstown 03 441 0600

Hours: Saturday 10.00am – 2.00pm

Makarora Phone: 03 443 8342

Hours: Tuesday 11.00am – 1.00pm & Thursday 3.00pm – 5.00pm

Scuttlebutt is published bi-monthly by Queenstown Lakes District Council to inform ratepayers and residents of council activities.

EDITOR: MICHELE POOLE

✉ michele.poole@qldc.govt.nz
Feedback and ideas are welcome.

TO ADVERTISE CONTACT:

Sarah Douglas
✉ sarah.douglas@qldc.govt.nz