



Scuttlebutt

THE QUEENSTOWN LAKES DISTRICT COUNCIL NEWSLETTER // **DECEMBER 2016** // **ISSUE 117**

DRIVING THESE HOLIDAYS?

Take it easy – she's going to be busy out there.

MORE TIPS
ON HOW TO PLAN
YOUR TRAVEL
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Merry Christmas

The Summer holidays are fast approaching.

It's a great time to reflect on the past year, make plans for the coming one and enjoy a well-deserved break.

While we do close our offices over the Christmas and New Year period, we remain very busy providing our essential services. Things like recycling collection, animal control, noise control and emergency services operate all year round.

Our Town Custodians will be out and about at the usual time, tidying up the mess left by revellers the night before. Our harbourmaster and coastguard volunteers work all summer long patrolling the lakes and rivers helping to keep you safe. Our parking wardens have the thankless task of keeping the traffic moving in town so you can find somewhere to park and do your shopping.

And remember, you can ring 03 441 0499 (Queenstown) or 03 443 0024 (Wanaka) at any time, even on Christmas Day, to report that noisy party down the road or a wandering dog and we'll respond as usual. The roads will be busy. Be patient and know that this issue is firmly on my radar. Check out pages 6 and 7.

Personally, Christmas for me is about taking the time to spend with family and loved ones and enjoying the special things our District has on offer. I wish everyone a very merry Christmas and look forward to representing you all in the coming year.

Jim Boulton
Mayor

COMMUNITY WATER SUPPLIES TO BE CHLORINATED OVER THE SUMMER

QLDC will be proactively chlorinating the drinking water supplies of Arrowtown, Hawea and Glendhu Bay this summer. The precautionary move is being taken to ensure the safety of residents and visitors over the busy tourist season.

All three of these supplies have previously been contaminated during peak summer demand, which has led to emergency chlorination.

During the Havelock North water contamination earlier this year, over 5000 people became sick with waterborne gastrointestinal illness, causing Public Health South to request that local territorial authorities consider chlorination and other treatment measures.

ARROWTOWN, HAWEA AND GLENDHU BAY WATER SUPPLIES WILL BE CHLORINATED FROM MID-DECEMBER UNTIL THE END OF MARCH.

DRINKING WATER IN QUEENSTOWN AND WANAKA IS ALREADY CHLORINATED.

Since Havelock's outbreak, QLDC has reviewed the risks surrounding unchlorinated supplies within the district and, after seeking expert medical and legal advice, has decided on the temporary summer measures.

The Council is also investigating the possibility of permanently chlorinating all residential water supplies in 2017.

QLDC Chief Engineer Ulrich Glasner sees chlorination a necessary precaution. "Our communities are entitled to safe drinking water. There is both the expectation and legal requirement that the water for residents and visitors alike is safe to drink. We are not prepared to take any risk."

Medical Officer of Health for Public Health South, Dr Derek Bell agrees that chlorinating the water supplies is a responsible step. "Chlorine provides one of the most effective ways of treating water because it disinfects the water all the way from the source through to homes and businesses. Chlorine kills small bugs that can get through filtration systems such as bacteria and viruses that cannot be physically removed from water."

While a decision has yet to be made on permanent chlorination of all supplies in the District, this is something the Council is looking at closely, says QLDC Chief Executive Mike Theelen. "Ultimately we have a responsibility to provide safe drinking water and we are obligated to learn from the Havelock experience."

"An event of that magnitude in the Queenstown Lakes District would be very damaging on a local level, in terms of the effects to residents, but also seriously damaging to the region's tourism sector. While the water in Queenstown and Wanaka is already chlorinated, it would be irresponsible of the Council not to consider the potential of permanent chlorination of all our water supplies."

CHLORINE IS A SAFE AND EFFECTIVE WAY TO TREAT WATER.



QLDC is consulting the community on its proposed Local Easter Sunday Shop Trading Policy, which would allow all shops in our district to open on Easter Sunday.

Share your views by going online to www.qldc.govt.nz and clicking the link under "Consulting On".

Submissions are open until 4 January 2017.



BRING IN 2017 WITH A BANG!

Thousands of people are drawn to our New Year's Eve parties on the waterfront every year. And who can blame them. Featuring live entertainment, a family friendly atmosphere and spectacular fireworks to welcome in 2017 – it's a line-up not to be missed.

Head down to the waterfront and enjoy the vibe. Here's what's in store in Wanaka and Queenstown.

GETTING THERE

It's going to be busy – you can count on that. So if you plan to head into the Queenstown CBD, please consider leaving your car at home and walking/ bussing or taking a taxi into town.

WANAKA

Live music from 8pm until 1am, featuring Bath Salts, Killer Seas and Versificator.

Food stalls.

Fireworks at midnight.

QUEENSTOWN

Live music on two stages.

From 7.30pm until 1am on the main stage at Earnslaw Park: Clone Radio, The Strait Shooters, Rock Felony and LA Social.

From 9pm until 1am on the DJ stage at Memorial Arch: DJ Pops, DJ Handsolo, DJ Cuz.

Food stalls.

Fireworks at midnight.

COMMUNITY GUIDES BACK ON THE BEAT

If you're out and about in Queenstown and Wanaka over the festive season, keep an eye out for our community guides. You won't miss them in their yellow high vis vests! They'll be back on the beat from 19 December until 2 January, helping out so everyone can enjoy their time in our community. Especially on the lakefront by handing out sunscreen, water or friendly advice to anyone who needs it. They'll also be gently reminding people about the alcohol and littering rules, helping to make sure everyone can enjoy themselves on the beach.

ARROWTOWN LIBRARY REVAMP

Back in 2015 we figured out that if we moved a few things around we could create more space at Arrowtown Library. So we asked you what to do with all this glorious space and you said "more children's space, more shelving and a quiet reading area." So that's what we did.

The children's library moved into the old workroom, providing more space and creating a quiet reading area in the existing children's area. Robyn and Lizzie also have a fantastic new circulation desk and work area at the front of the library as you enter – so you won't miss their smiling faces!



COMING SOON

Keep an eye out for a new initiative encouraging local businesses district-wide to step up the presentation of their premises. It's all about putting our best foot forward, or shop front if you want to get technical...

There's nothing like a bit of healthy competition and there will be a great prize up for grabs.

More soon.



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EXPECT DELAYS
ON THE ROADS
DURING THE
CHRISTMAS / NEW
YEAR PERIOD

DRIVING INTO THE QUEENS- TOWN CBD?

Think about other options for getting in to town. You could walk, take the bus or a taxi or ride your bike.

If you're driving in from Arrowtown or even Lake Hayes Estate/ Shotover Country, consider taking Malaghans Road if you don't need to come via Frankton.

EXTRA PARKING

By the time you read this, we will have finalised plans for overflow parking in Queenstown over the peak period, to alleviate the pressure on the CBD.

You'll find full details on our website www.qldc.govt.nz



Plan to avoid traffic hold-ups these holidays

A bit of travel planning can reduce the time you spend in the busy summer traffic that affects our district over the Christmas holidays.

Rising visitor numbers and commercial developments have been putting increased pressure on highways in the district and this will continue over summer and into the new year.

Three major projects are underway to get traffic moving more freely in the Frankton area next year. In April the first stage of improvements to the BP roundabout are expected to be finished, The Eastern Access Road or Hawthorne Drive will provide a link to Frankton around the back of the airport before winter, with the full project to be delivered in December 2017. And the new two-lane bridge on SH6 at Kawarau Falls will open in the second half of next year. Public transport is also on the Council's radar.

Until these projects are complete, the Transport Agency's focus is to provide drivers with easily accessible information to help them make better decisions about how and when they travel.

Central to this is the installation of four webcams at key points on the Queenstown/Frankton highway network, giving drivers the ability to monitor traffic conditions online in real time.



An image from the traffic web camera at the SH6 BP Roundabout

Visit www.nzta.govt.nz/traffic to check the traffic at the following pressure points:

- >> Shotover/Stanley Street
- >> Ballarat/Stanley Street
- >> Kawarau Falls Bridge
- >> SH6/6A BP Roundabout

Using this information, you can make travel arrangements to avoid congestion, either by delaying your departure, or taking an alternate route. Allow extra time for your trip, and if you can, travel outside the traffic peaks.

KNOW BEFORE YOU GO

For all other highway info visit the Transport Agency's traffic and travel website:

www.nzta.govt.nz/traffic or call
0800 4 HIGHWAYS (0800 444 449).

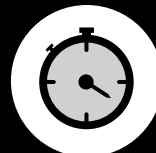
Or get social – changes to highway info will be posted on Twitter (search **@NZTAOS**) and Facebook (search **@nztaouthisland**)

Or try OnTheMove - another excellent place to get free pre-journey travel information:

onthemove.govt.nz/

BE KIND TO EACH OTHER ON THE ROADS

Traffic woes can be frustrating. But please be patient with other drivers, stay alert and allow more time for your journey.



Your journey may take longer than you expect
ALLOW EXTRA TIME



**SLOWER VEHICLES
PULL OVER**
so following vehicles
can pass safely



ROAD CONDITIONS
are subject to
CHANGE AT ANYTIME



**PULL OVER TO
TAKE PHOTOS**
and enjoy the scenery

NEVER HAPPENS? HAPPENS

Have you made a plan with your family to get through an emergency?

No internet or phone?

No power or water?

Evacuating your home?

Stuck at home or can't get home?

WHAT WOULD YOU DO?

When an emergency happens, civil defence and emergency services will be working hard to help the people who need it most. It's up to you to make sure your family know what to do and you have what you need to get through on your own.

As a community, we've been deeply affected by the earthquake events in Kaikoura and Lower North Island over the past month.

The possibility of a large earthquake happening in our district is a real one. The biggest learning we need to take out of these events:

BE PREPARED

And it's not just about earthquakes. There are many natural and manmade hazards that can disrupt our lives. In our district there are snowstorms, rockfalls and slips that block the roads, flooding, gales and the risk of wildfire. We can cope with any incident if we're prepared – so think about all the 'what ifs' and make it a priority to come up with a plan.

AN EARTHQUAKE STRIKES, WHAT IF...

- >> Your cell phone is flat? Or you couldn't get to it? Do you have a back-up list of important phone numbers?
- >> You have no cell coverage or internet – have you got a planned place to meet up with your family if you're away from home?
- >> There's no water. Do you have enough clean water stored for at least 3 days?
- >> There's no petrol. Always keep your tank over half full or have some spare in a container.

The good news is that it's easy to get ready. Here's what you can do:

FOR HOME

EMERGENCY SUPPLIES

In an emergency you could be stuck at home for three days or more. You probably have most of these things already. You don't have to have them all in one place, but you

might have to find them in a hurry and/or in the dark. Make a plan to work out what you will need to get your family through.

BASIC SUPPLIES TO HAVE AT HOME

- >> Water for three days or more - make sure you have nine litres of water for every person. (Save large fizzy and juice bottles, give them a good clean and overfill them with water from the tap, replace every 6 months.
- >> Long lasting food that doesn't need cooking (unless you have a camping stove or BBQ), and food for babies and pets
- >> Toilet paper and large plastic buckets for an emergency toilet
- >> Dust masks and work gloves

BASIC SUPPLIES TO HAVE IN A BAG IN CASE YOU HAVE TO EVACUATE

- >> Torches and batteries
- >> Radio – wind up or with batteries
- >> Hand cleaner
- >> Cash
- >> Copies of important documents (online or paper)

- >> Walking shoes, warm clothes, raincoat and hat
- >> First aid kit and prescription medicine
- >> Water and snack food (remember babies and pets too)

KEEP YOUR KIDS IN THE LOOP

If you have kids, make sure they're involved in the planning too. Talk to them in an honest, but not scary, way about what might happen in an emergency, what you can do to keep safe, and what your plan is if you can't get home. The more involved they are, the less scared they will be if an emergency does happen.

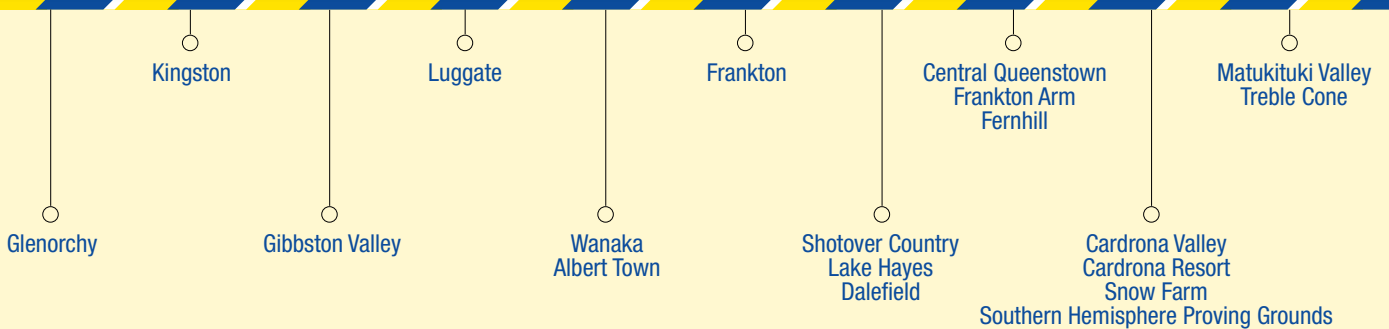
FOR WORK

In an emergency you could be stuck at work, without transport home or no way to contact your family or friends. It's important to make a plan for what you'd do. Head to www.happens.nz/helpful-resources/ and work through the personal workplace emergency plan

NEED MORE HELP?

Head to www.happens.nz

THE RIGHT THING TO DO IN AN EARTHQUAKE IS



Four Community Response Plans complete, more coming.



GETTING THRU AS A COMMUNITY

Work is underway on developing Response Plans for communities across the district. These are aimed at helping you know how to respond to an emergency at a community level.

If you live in Arrowtown, Lake Hawea / Hawea Flat, Jacks Point / Kelvin Peninsular and Makarora you will have already seen your Response Plan or you can download it from our website.

If you don't yet have a response plan in your community, don't worry. We're working hard to get these completed for every community.

The key thing to focus on in the meantime is your own personal preparedness and get to know your neighbours so you can help each other.

AVOID UNWANTED WEEDS HITTING A RIDE

With summer now well and truly here and people out and about on our lakes and rivers, it's a good time for a reminder about good boating practise to avoid the spread of unwanted pests in our waterways.

There several pests in our waterways and some of them spread easily. Almost everyone knows about didymo (or rock snot) and are probably just as aware of the ways to avoid spreading it – Check, Clean, Dry.

Many Lake Wanaka boaties will also be aware of the threat posed by Lagarosiphon, better known as the oxygen weed often used in fish tanks. Lagarosiphon has posed a major problem in Lake Wanaka, and other lakes in Central Otago for

a number of years, and is now threatening Lake Wakatipu.

Lagarosiphon is a pest which is capable of choking waterways, smothering native aquatic plant communities, and establishing quickly in waterways if it's left untreated. If it's not controlled, lagarosiphon can reach the surface of the water and be seen easily. It can also pose safety problems for lake users by affecting underwater visibility and creates hazards for recreational activities such as swimming, fishing and water skiing.

This weed has been in the Kawarau River since 2008 and there is concern that it could spread from there into the Frankton Arm of Lake Wakatipu. Once established there it would be very challenging to eradicate. Small patches of lagarosiphon have already been discovered and removed in the Frankton Arm, Queenstown Bay and Bob's Cove.

Lagarosiphon is transported by boats as they travel through shallow waters where the weed is present and then dropped when they stop. It is able to reproduce from tiny fragments and we generally see repeat infestations at places like boat ramps. Jet boat operators need to be particularly careful as they often operate in shallower water than propeller driven boats, particularly in the upper Kawarau where Lagarosiphon is most prevalent.

CHECK, CLEAN AND DRY AFTER EVERY OUTING

It doesn't take much to help stop the spread of this unwanted pest. But it's a massive (and costly) job to get rid of it once it has established.

ALWAYS:

- Visually check your boat/ other craft for weed fragments and clumps of algae after use.
- Wash and dry all equipment such as water skis, biscuits or fishing gear using dishwashing liquid. This is of particular importance if lake users are planning to move between water bodies or catchments.
- Dry your gear, many unwanted aquatic pests can't survive out of water.

For more information please see - www.fishandgame.org.nz/check-clean-dry

AVOID SHALLOW AREAS OF THE KAWARAU (MAP AVAILABLE ON QLDC WEBSITE)



VISIT THE POUND!

We're opening the doors to our dog pound facilities for the first time ever. And you're invited.

If you're keen to learn more about how animal control works in this District, now's your chance. Our animal control officers will be there to provide tours and talk to you about any aspect of animal control.

ALL WELCOME – INCLUDING YOUR DOGS!

DOG

REGISTRATION

AMNESTY

If you haven't registered your pooch in the past and are worried about coming forward, fear not.

QLDC's animal control team is feeling the Christmas spirit and will be running an amnesty for unregistered dogs from 1 December – 31 January. This means you can register your four legged friend(s) without fear of any penalties.

Normally, if your unregistered dog is impounded, owners would be looking at a fine of at least \$530. Ouch! This is made up of the standard impound fee (at least \$125), a \$300 infringement for having an unregistered dog, the normal registration fee (around \$70) and a late registration penalty fee (50% of the registration cost).

Avoid all that and take advantage of this great offer! Simply pop into a QLDC office, give us a call, or visit www.qldc.govt.nz

WANAKA POUND

Sunday 22 January,
9am-12pm

Wednesday 25 January,
1pm-4pm.

162 Ballantyne Road,
Wanaka.

QUEENSTOWN POUND

Thursday 26 January,
1pm-4pm.

Sunday 29 January,
9am-12pm

2 Shotover Delta Road,
Queenstown.



KNOW OF AN UNREGISTERED DOG?

Get in touch with us anonymously and let us know.

Simply letting us know the address would be enough information for us to go on, but the more you can tell us, the better. From the 1 February 2017, Animal Control Officers will be doing property inspections in areas believed to hold unregistered dogs. The owner of these dogs will face a \$300 infringement and possibly have their dog seized.

The easiest way to avoid this happening to you is to make sure your dog is registered before 1 February, microchipped and your details are up to date.

**UNREGISTERED DOG?
REGISTER YOUR FOUR LEGGED
FRIEND BETWEEN 1 DECEMBER –
31 JANUARY 2017 AND YOU WON'T
BE PENALISED!**



EXPLORE THE MARKETS THIS SUMMER

Summer is here! Time to get out and about to one of the many community markets happening about the district.

Be sure to check our website and Facebook page for any new markets that pop up over summer - www.qldc.govt.nz/events/markets

Wanaka

WANAKA FARMERS MARKET

Enjoy seasonal produce and regionally produced delights including locally-made arts and crafts.

When: 10am - 2pm every Sunday

Where: Pembroke Park, Wanaka
wanakafarmersmarket.org.nz

WANAKA SUNDAY CRAFT MARKET

Run by the Upper Clutha Community Arts Council, this market offers everything from pottery and photography to wood and wool. All handmade in New Zealand, direct from the artists.

When: From October to April

Where: Pembroke Park, Wanaka
facebook.com/Wanaka-Sunday-Craft-Market-267415089980516

THE QUEENSTOWN LAKES DISTRICT COUNCIL NEWSLETTER



Help reduce our waste to landfill! Please cut this out and stick it to your fridge so your family, friends and visitors can help keep our district beautiful.



QUEENSTOWN
LAKES DISTRICT
COUNCIL

QUEENSTOWN RECYCLING

WHAT
YOU
NEED TO
KNOW

Queenstown is a beautiful place, and we'd like to keep it that way. Reduce waste to landfill by putting recyclables in the bin with the blue lid and following the simple steps below!

THESE ITEMS CAN BE RECYCLED

Plastics 1-7

Washed, not squashed and lids off

Steel tins and aluminium cans

Washed with lids separate

Empty aerosol cans

Clean aluminium foil

Glass bottles and jars*

Washed with the lids off
(the lids can also go in the recycling container)

Clean paper and cardboard

For example office paper, magazines, newspaper, egg cartons, cereal boxes, envelopes.

**We are currently sourcing new markets for glass.*

THESE ITEMS CAN'T BE RECYCLED

Plastic bags or glad wrap

Pesticides, oil or hazardous chemicals

Pyrex, ceramics, window glass or broken glass

Materials contaminated with food

Plastic or metal binding

Wax coated or foil lined cartons

For example milk or juice cartons

Polystyrene



Most non-recyclable items can go with your general rubbish in your blue council bags (or the bin with the red lid).



Recycling and general rubbish needs to be out at the gate by 8am on your collection day.

Please bring your bin back in after your rubbish has been collected. You can find out the collection day for your area at www.qldc.govt.nz



For larger items including trailer loads and green waste you can visit the Queenstown Transfer Station at the Frankton end of Glenda Drive. For more information and pricing please contact them directly on (03) 451 0106.

For more information please visit the Queenstown Lakes District Council website – www.qldc.govt.nz

Help reduce our waste to landfill! Please cut this out and stick it to your fridge so your family, friends and visitors can help keep our district beautiful.



WANAKA RECYCLING

WHAT YOU NEED TO KNOW

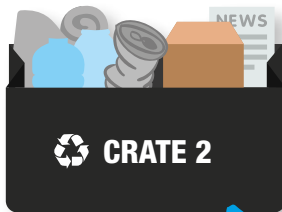
Wanaka is a beautiful place, and we'd like to keep it that way. Reduce waste to landfill by putting recyclables in the two black recycling crates and simply separating it into the groups below:

THESE ITEMS CAN BE RECYCLED



CRATE 1

Glass bottles and jars only
Washed with the lids off



CRATE 2

Plastics 1-7
Washed, squashed and lids off

Tins and aluminium cans and foil
Washed and squashed

Newspaper and small bits of cardboard can be tied or placed in plastic bags to stop it blowing away.

Paper and cardboard items
For example office paper, magazines, newspaper, egg cartons, cereal boxes

THESE ITEMS CAN'T BE RECYCLED

Plastic bags or glad wrap

Pesticides, oil or hazardous chemicals

Pyrex, ceramics, window glass or broken glass

Materials contaminated with food

Plastic or metal binding

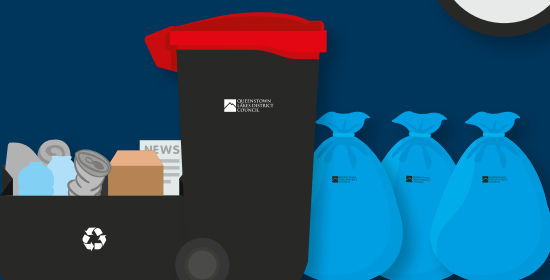
Wax coated or foil lined cartons
For example milk or juice cartons

Polystyrene



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Recycling and general rubbish needs to be out at the gate by 8am on your collection day.



Please bring your bin back in after your rubbish has been collected. You can find out the collection day for your area at www.qldc.govt.nz

For larger items including trailer loads and green waste you can visit Wanaka Wastebusters located on the corner of Ballantyne Rd and Riverbank Rd. For more information and pricing please contact them directly on (03) 443-8606.

For more information please visit the Queenstown Lakes District Council website – www.qldc.govt.nz

COASTGUARD MEMBERSHIP

THE BOATIE'S BEST MATE

Having a problem when you're out on the lake can be a hassle. But with a Coastguard Membership you've got peace of mind every time you hit the water, knowing they've got your back.

No matter if you break down, get a flat battery, or are out with the family when one of the kids get sick, a Coastguard Rescue Vessel, crewed by trained volunteers, will turn up and do all they can to get you home in one piece. Your Coastguard Membership means they're here to help when you need them on the water, and help you get the best out of your boating safely.

Don't miss the boat - join up today! And when you join, make sure you nominate Wanaka Lakes or Queenstown as your Unit to ensure they get their share of your membership.

For more information and to Register on line go to www.coastguard.nz/membership



NOBODY IS FASTER THAN DISASTER

Maritime New Zealand has just launched a great campaign for the 16/17 Summer boating season. 'Nobody is faster than disaster' focuses on one of the key remaining causes of boating accidents – overconfidence or complacency on the water.

Before you head out, make sure you know the rules, no matter what kind of boat you use. Staying safe on the water means you'll have much more fun, and it also means you'll avoid expensive fines for putting yourself and others at risk.

WEAR YOUR LIFEJACKET.

Wearing your lifejacket is the single most important thing you can do to avoid drowning if you end up unexpectedly in the water. Up to two-thirds of recreational boaties who died might have been saved if they wore lifejackets.

**WEAR YOUR
LIFEJACKET
EVERY TIME**

COMMUNICATIONS.

Carry two kinds that will work when wet. If you can't call for help then no one can rescue you.

SAFE SPEED.

There is a five knot speed limit are near the shore, swimmers, divers and other boats. Speeding in congested areas is dangerous and can cause injuries to children, swimmers, divers and people in small craft.

WITH THE SUMMER BOATING SEASON UPON US, OUR HARBOURMASTER AND HIS ASSISTANTS WILL BE OUT AND ABOUT TO HELP EVERYONE HAVE A SAFE SUMMER ON OUR LAKES AND RIVERS.

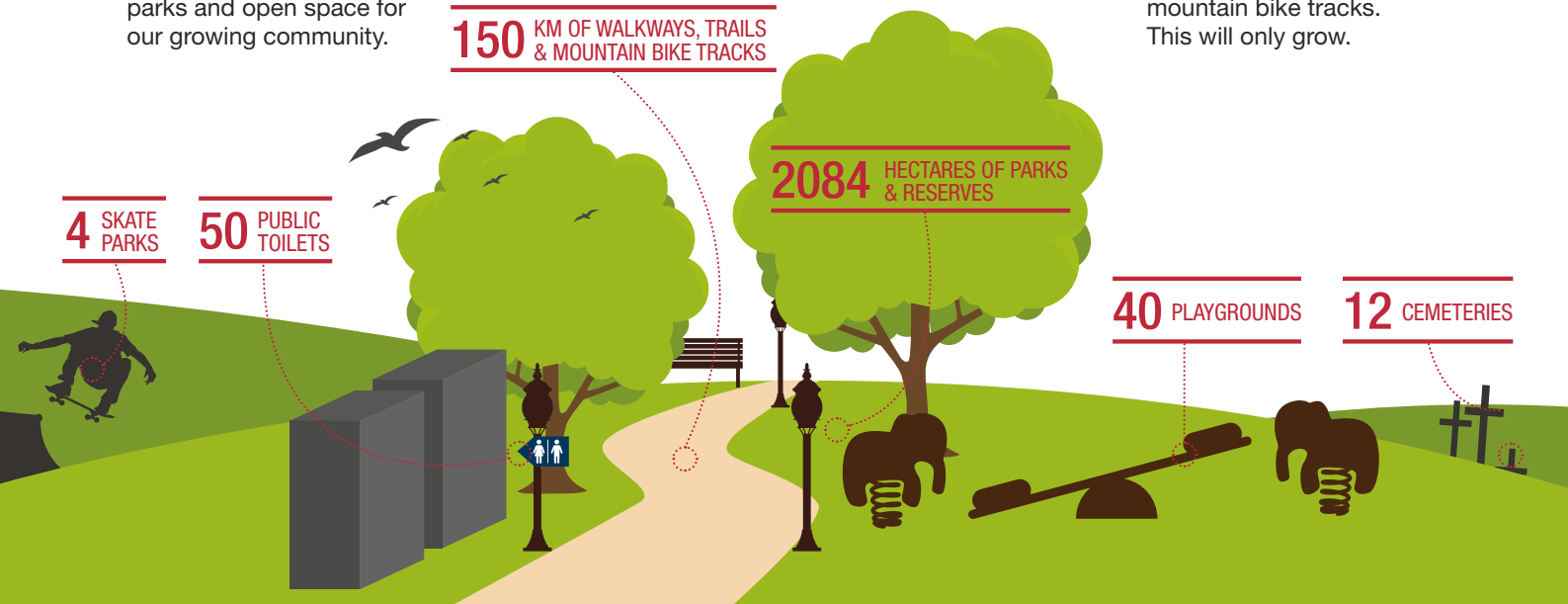
PARKS STRATEGY

As you're reading this, our Parks Team are busy reading through the submissions that came in on the Draft Parks and Open Space Strategy. The feedback we received is really important and will help us finalise our approach to providing parks and open space for our growing community.

We intend to finalise the draft strategy early next year. Once that's done, we'll start doing more detailed planning and consultation with the different communities around the district to create network

plans. These plans will analyse what's currently provided, how well the parks connect with the surrounding neighbourhoods and the quality of the parks. You can expect to start hearing about that early next year.

We need to manage our Parks and Open Space with care. At the moment we have 2084 hectares of parks and reserves, 50 public toilets, 12 cemeteries, 40 playgrounds, 4 skateparks, over 150km of walkways, trails and mountain bike tracks. This will only grow.



A NEW PLAYGROUND, OR TWO?

Kingston is now home to not just one, but two brand new playgrounds thanks to a huge effort from the community.

Earlier this year, an external audit highlighted the need to replace some of the older equipment at the Kingston Domain and the Lakefront playground for safety reasons. After lots of discussion with the community on what should be done, they unanimously voted to replace both playgrounds and very generously contributed \$12,000 of community raised funds to make it happen, just in time for the busy summer season.

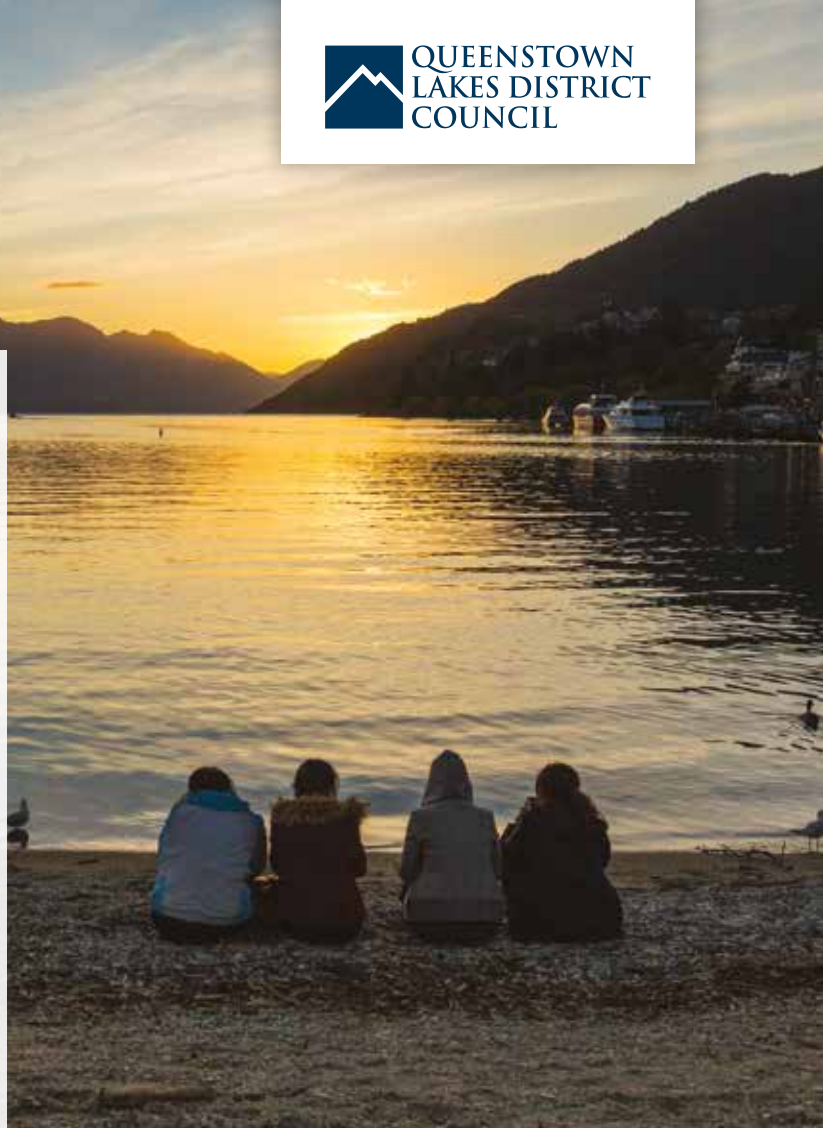
New replacement playgrounds have also popped up at Luggate Camp Ground, McAlister Park and some play equipment has been replaced at Jardine Park.



A brand new playground at Kingston Domain, made possible by the Kingston community.

DEVELOPMENT PLAN FOR QUEENSTOWN BAY

Over the past month or so, we've been talking to key stakeholders about the future development of Queenstown Bay. This area stretches from the One Mile Carpark all the way around the gardens. Early next year we'll have some options to present to the community for feedback – watch this space.



NEW ACTIVITIES IN PUBLIC PLACES BYLAW

A new bylaw has come into play, requiring anyone wanting to busk, run charity street collections, pop up stalls or organised licenced premise tours to register with the Council.

Anyone holding a busking permit under the old Bylaw will need to re-register.

If this affects you, you'll find all the information you need at www.qldc.govt.nz/services/permits/activities-in-a-public-place/

Vintage
SCOOTER ADVENTURES

*All you need is a car licence
and a sense of adventure!*



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ON VINTAGE STYLE MOTORSCOOTERS

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{0800 284682 or 03 442 0807}
WWW.VINTAGE.NZ

PROJECT SHOTOVER COMMISSIONING UNDERWAY

Commissioning for the 30 million dollar upgrade to Queenstown's sewage treatment system, Project Shotover, is now underway and is expected to be complete by late December.

This date was pushed back after minor hydraulic faults were identified during final checks. These have all now been fixed and the plant began loading on November 17.

During the commissioning period people may notice a layer of white foam sitting on top of the holding tanks. This is a normal part of the process and happens when the wastewater in the tanks has air pushed through it in order to kick start the biological process.

As the mass of bacteria is still growing, the detergents in the wastewater from substances like soap and shampoo react to form this white foam layer for about the first week or so. At this stage people nearby may notice an increased smell, although work is underway to manage this using extra control measures.

Image: Watertight testing is underway for the main structures of Project Shotover – due to be complete and functioning by late December.

The more that you read,
the more things you will know.
The more that you learn,
the more places you'll go.

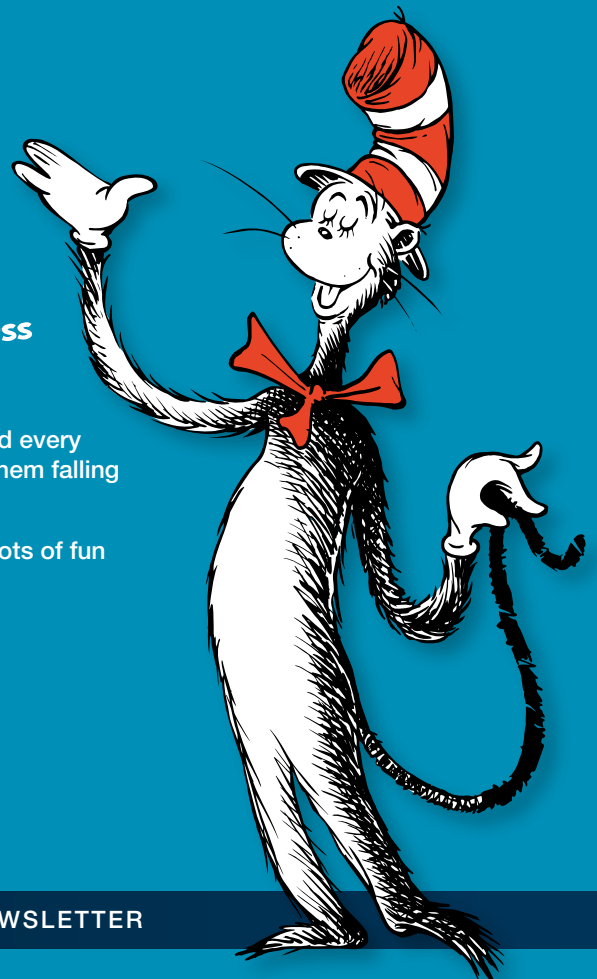
~ Dr Seuss

We couldn't agree more. And that's why we're encouraging kids to read every day this Summer. Even just a little bit. It will hugely reduce the risk of them falling behind when they go back to school next year.

Our Summer Reading Challenge starts on 17 December and includes lots of fun activities and incentives to get kids reading over the holidays.

Drop by the library to pick up a challenge pack or head to libraries.codc-qldc.govt.nz for all the details.

libraries
Queenstown Lakes



Wanaka Recreation Centre hitting the mark

The Wanaka Community is embracing the newly built Wanaka Recreation Centre, with over 6500 visits since it opened back in July.

Sport and Recreation Manager Simon Battrick is thrilled with the range of sporting codes that have been regularly using the centre.

"We're seeing a lot of basketball, volleyball, badminton and futsal and work is underway with the community, to develop a range of programmes to increase local participation in sport," says Simon.

The opportunities for participation in local sport will only increase when the new artificial turf and outdoor toilet block open in December and two further sports fields become available next year.

Still Christmas Shopping?

Need a last minute Christmas present for the book lover in your life? How about an eco book bag?



This beautiful bag is a steal at just \$7.50 for library members or \$10 for non-members. Pop in to your local library and buy one today!





29 JANUARY 2017

sportrec.qldc.govt.nz

TICKETS ON SALE NOW



Sport & Recreation
QUEENSTOWN LAKES DISTRICT COUNCIL



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SUMMER NIGHTS AND NOISY PARTIES

**YOU CAN CALL NOISE
CONTROL ANY TIME, DAY
OR NIGHT - 03 441 0499
(QUEENSTOWN) AND
03 443 0024 (WANAKA)**

Long summer evenings are perfect for catching up with friends, having a few drinks on the lawn and enjoying your favourite music.

Sometimes, though, what starts as a mellow evening turns into the neighbourhood's night from hell, and that's when people contact noise control.

Anthony Hall, our Principal Enforcement Officer, says that while QLDC isn't a party pooper, there has to be a balance between having fun and unreasonably disturbing others.

"We always get an upswing in complaints over summer. The response depends a lot on the circumstances and the time, so we are less likely to consider the noise from a party excessive at 8pm than later on in the evening for example. If it's 2am then that would be a different matter."

The Council contracts noise control response to Cougar Security, who have a target of responding to calls within 120 minutes. While that might seem like a long time to the people complaining, it gives time for Cougar to mobilise their staff and travel to the site, which could be anywhere in the district.

What happens next depends on what's happening when the officer gets there.

NO NOISE - NO ACTION.

If there's noticeable noise, but not enough to be considered excessive, the officer is likely to have a chat with the occupants to let them know there has been a complaint, and ask them to keep the volume down.

The same approach is usually the starting point in rowdier situations. If a polite conversation isn't enough to lower the noise level, the officer can issue an "excessive noise direction", which is effectively a legal order lasting up to 72 hours.

If that doesn't work then the next step is generally to seek assistance from the police to confiscate the stereo, or any other equipment that's causing the noise, and issue a \$500 fine.

Happily, only about 1 percent of noise complaints result in that level of action.

**WE RECEIVE
AROUND
1200 NOISE
COMPLAINTS A
YEAR**

**THERE ARE
ALWAYS MORE
COMPLAINTS IN
SUMMER THAN
THE REST OF THE
YEAR**

DEALING WITH HOUSEHOLD HAZARDOUS WASTE

Many household products are hazardous to our environment if disposed of in the wrong way.

Things like bleach, garden sprays, paints, motor vehicle oil and some household cleaners are big nos. Some products are hazardous or harmful because they can be explosive, flammable, reactive, toxic, corrosive or infectious, making it all the more important to dispose of them properly.

While you may only have small amounts of these products at your house, when disposed of incorrectly they can add up to a considerable source of pollution for the region.

Please ensure you follow the correct disposal directions issued by the manufacturer.

For more information on what household products are hazardous, and how to dispose of them please search 'hazardous waste' at **www.qldc.govt.nz**

NEVER:

- Tip chemicals into storm water drains. These flush out into the environment and pollute our streams and lakes (not to mention it is illegal).
- Tip oil into the ground or use on unsealed driveways as it can contaminate the ground.
- Burn your rubbish as some substances give off toxic fumes and can be a health hazard.



Enjoy 7 day access to fuel at Arrowtown's new self-service pump

RD Petroleum's self-service station is open to the public seven days a week until late.



25 Wiltshire Street, Arrowtown | 0800 44 00 14 | www.rdp.co.nz

LOVE YOUR LEFTOVERS!

What do you do with yours? More often than not, they're pushed to the back of the fridge and forgotten about – then they make their final journey to the bin.

November was Love your Leftovers month and it got us thinking about all the ways you can make the most of your leftovers. Here are some tips:

7 TIPS

TO MAKE THE MOST OF YOUR LEFTOVERS

- 1 Leftovers should be cooled before being put in the fridge, but make sure they go in the fridge within two hours of cooking.
- 2 Eat leftovers within two days – either eat straight from the fridge or heat until they are piping hot.
- 3 If you freeze leftovers they will last for at least two months. Label the container so you don't end up with a freezer full of UFOs (unidentified frozen objects).
- 4 Ensure they are covered or sealed in a container.
- 5 Don't reheat leftovers more than once.
- 6 If you have defrosted raw meat and cooked it, you can refreeze it.
- 7 If you can't eat your leftovers, share them with someone else!



For more information or recipe ideas visit lovefoodhatewaste.co.nz

**EAT
FREEZE
SHARE**



**WINNER
WINNER
LEFTOVER
DINNER**

Alan Easte won the Wanaka Library Love your Leftover Recipe Competition back in November. His winning entry, a Honey Mustard BBQ Meat Leftover Pie, is sure to be a hit over the summer months as we crank up the BBQ's. Alan is passionate about food and is currently working on his own cookbook.

Would you rather read this online?

We publish Scuttlebutt six times a year, deliver it locally through the community newspapers, and post around 7500 copies to ratepayers who live outside the district – that's a lot of paper!

You can help us reduce the number of copies we print by switching to our email distribution list.

Just email services@qldc.govt.nz with the word "newsletter" in the subject line, and be sure to include your name and postal address so we can cross you off the postal mailing list and send you the link to Scuttlebutt instead.

You'll not only receive Scuttlebutt earlier, but also help QLDC trim the amount we spend on printing and postage to keep you informed – that's a win for everyone.

Every issue of Scuttlebutt is also on our website www.qldc.govt.nz



SCHOOL HOLIDAY PROGRAMME

December 2016 – January 2017

See customer services for a brochure and booking form, or visit:
sportrec.qldc.govt.nz/kids



RENT-A-ROOM WOULD LIKE TO LEASE YOUR PROPERTY

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LIBRARY HOLIDAY OPENING HOURS

	Queenstown & Wanaka	Arrowtown	Hawea	Kingston	Makarora	Glenorchy
24/12/16	9am–3pm	10.30am–12.30pm	10am–2pm	10am–2pm	Closed	Closed
25/12/16	Closed	Closed	Closed	Closed	Closed	Closed
26/12/16	Closed	Closed	Closed	Closed	Closed	Closed
27/12/16	Closed	Closed	Closed	Closed	Closed	Closed
28/12/16	9am–5.30pm	10am–5pm	10am–5pm	Closed	6pm–8pm	1.30pm–3.30pm
29/12/16	9am–5.30pm	10am–5pm	Closed	Closed	Closed	Closed
30/12/16	9am–5.30pm	10am–5pm	Closed	Closed	Closed	1.30pm–3.30pm
31/12/16	10am–5pm	10.30am–12.30pm	10am–2pm	10am–2pm	Closed	Closed
01/01/17	Closed	Closed	Closed	Closed	Closed	Closed
02/01/17	Closed	Closed	Closed	Closed	Closed	Closed
03/01/17	Closed	Closed	Closed	Closed	Closed	Closed
04/01/17	9am–5.30pm	10am–5pm	10am–5pm	Closed	6pm–8pm	1.30pm–3.30pm

SPORT & RECREATION FACILITY HOLIDAY OPENING HOURS

	Queenstown Events Centre*	Wanaka Recreation Centre	Wanaka Pool	Arrowtown Pool	Frankton Golf Centre	QEC Climbing Wall
24/12/16	8am–5pm	10am–5pm	10am–5pm	11am–6pm	8.30am–5pm	Closed
25/12/16	Closed	Closed	Closed	Closed	Closed	Closed
26/12/16	8am–8pm	10am–6pm	12pm–6pm	11am–6pm	8.30am–7pm	8am–8pm
27/12/16	8am–8pm	10am–6pm	12pm–6pm	11am–6pm	8.30am–7pm	8am–8pm
28/12/16	6am–9pm	10am–6pm	6am–8pm	11am–6pm	8.30am–7pm	8am–8pm
29/12/16	6am–9pm	10am–6pm	6am–8pm	11am–6pm	8.30am–7pm	6am–9pm
30/12/16	6am–9pm	10am–6pm	6am–8pm	11am–6pm	8.30am–7pm	6am–9pm
31/12/16	8am–5pm	10am–5pm	10am–5pm	11am–6pm	8.30am–7pm	Closed
01/01/17	Closed	Closed	Closed	11am–6pm	8.30am–7pm	Closed
02/01/17	8am–8pm	10am–6pm	12pm–6pm	11am–6pm	8.30am–7pm	8am–8pm
03/01/17	8am–8pm	10am–6pm	12pm–6pm	11am–6pm	8.30am–7pm	8am–8pm
04/01/17	6am–9pm	10am–6pm	6am–8pm	11am–6pm	8.30am–7pm	6am–9pm

*includes Alpine Aqualand, Alpine Health and Fitness, Stadium

HO HO HO-LIDAY HOURS

While you're enjoying your Christmas Break, QLDC staff will be busy maintaining our essential services and providing recreation and leisure opportunities for you and your family.

Our offices in Queenstown and Wanaka will close at 3pm on Friday 23 December and will reopen at 8am on Wednesday 4 January 2017. Please phone 03 441 0499 (Queenstown) or 03 443 0024 (Wanaka) for all urgent services including animal control, parking issues, noise complaints and to report and roading or water problems.

**THE SCHOOL
HOLIDAY
PROGRAMME TAKES
A BREAK FROM
CHRISTMAS DAY
UNTIL 5
JANUARY**

QLDC CONTACT LIST AND HOURS

QLDC & SERVICE CENTRES

Queenstown Office:

10 Gorge Road
Private Bag 50072
Queenstown
Customer Services:
Phone: 03 441 0499
E-mail: services@qldc.govt.nz
www.qldc.govt.nz

Wanaka Office:

47 Ardmore Street
Wanaka
Phone: 03 443 0024
Office Hours:
Mon–Fri 8.00am–5.00pm

QUEENSTOWN EVENTS CENTRE

Arrowtown Athenaeum Hall
Queenstown Memorial Hall
Lake Hayes Pavilion
Lake Wanaka Centre
Alpine Aqualand
Wanaka Pool
Wanaka Recreation Centre
Sports fields

Phone: 03 450 9005

TRANSFER STATIONS

Wakatipu: 110 Glenda Drive
Frankton Industrial Area
Phone: 03 4510106
Upper Clutha: Cnr of Ballantyne
& Riverbank Roads
Phone: 03 443 6063

HARBOURMASTER

Phone: 027 434 5289 and 027 414 2270
Email: harbourmasterqt@smsl.co.nz

LIBRARIES

Arrowtown Buckingham Street Phone: 03 442 1607
Hours: Monday–Friday 10.00am–5.00pm Saturday 10.30am–12.30pm

Glenorchy Islay Street Phone: 03 442 4378
Hours: Wednesday 1.30pm–3.30pm Friday 1.30pm–3.30pm

Queenstown 10 Gorge Road Phone: 03 441 0600
Hours: Mondays, Tuesdays, Wednesdays & Fridays 9.00am–5.30pm
Thursdays 9.00am–7.00pm Saturdays 10.00am–5.00pm

Wanaka Bullock Creek Lane Phone: 03 443 0410
Hours: Mondays, Tuesdays, Wednesdays & Fridays 9.00am–5.30pm
Thursdays 9.00am–7.00pm Saturdays 10.00am–5.00pm

Hawea 14 Myra Street Phone: 03 443 9371
Hours: Monday 10.00am–12noon
Tuesday & Wednesday 10.00am–5.00pm
Saturday 10.00am–2.00pm

Kingston Phone: Queenstown 03 441 0600
Hours: Saturday 10.00am–2.00pm

Makarora Phone: 03 443 8342
Hours: Tuesday 11.00am–1.00pm & Wednesday 6.00pm–8.00pm

Scuttlebutt is published bi-monthly by Queenstown Lakes District Council to inform ratepayers and residents of council activities.

EDITOR: MICHELE POOLE

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Feedback and ideas are welcome.

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