

Scuttlebutt

THE QUEENSTOWN LAKES DISTRICT COUNCIL NEWSLETTER // OCTOBER 2017 // ISSUE 122



QUEENSTOWN'S NEW BUS SERVICE IS COMING

On 20 November 2017 a new and improved bus system will launch in Queenstown.

The new service will offer frequent, reliable and affordable buses with a flat \$2 fare for all journeys within the network.

This service will be launched in partnership with Otago Regional Council (ORC) and the New Zealand Transport Agency (NZTA).

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WE ARE BUILDING MOMENTUM

As part of the work underway to develop a Ten Year Plan, staff and elected members have been out and about visiting community associations across the district to talk about their ideas for the future.

The meetings gave an overview of the Ten Year Plan process and invited ideas and input on a range of topics including essential infrastructure, community facilities, how the Council services the communities, and other big ideas.

Every community was different but some clear themes came through in the feedback, including improved public transport options, affordable housing, improving walking and cycling facilities, and tackling parking issues.

Feedback gathered from the community meetings has been compiled and shared with elected members. The next step is to consider how to incorporate ideas into the plan.



Mayor Jim Boult has been thrilled with the turnout: "Thanks to everyone who has taken the time to come along to a meeting and talk to us. It has been a very valuable exercise to ensure we're on the right track."

"We're building momentum on some exciting initiatives that will be included in the next Ten Year Plan. But this is your plan, for your community, that's why it's so important you take part in shaping what we do in the next ten years," Mayor Boult said.

A DRAFT TEN YEAR PLAN WILL BE RELEASED FOR PUBLIC CONSULTATION IN MARCH. WATCH THIS SPACE.

BE A RESPONSIBLE DOG OWNER THIS SUMMER!

HERE ARE OUR TIPS:

- As a dog owner it's your responsibility to minimise nuisance barking. We understand you can't be with your dog 24/7 but making sure your dog has toys for distraction and is adequately exercised are positive steps to avoiding any issues.
- Heat can be deadly for your pooch. Dogs do not sweat like their humans which makes cooling down a lot harder for them. Never leave your dog in an unshaded car and always make sure it has adequate shelter and access to water when left in the garden.
- Always carry a leash and adhere to signage.
- Pick up after your dog! QLDC provides poo bags in all major dog walking areas. These bags are biodegradable which means you're not only keeping our parks clean, you're also taking a positive step in sustainable waste.

You can find all the rules for dog ownership, and more info on dog friendly walking tracks at www.qldc.govt.nz/dogs-animal-control/





HELP SHAPE THE FUTURE OF QUEENSTOWN AIRPORT

With strong passenger numbers expected to continue, Queenstown Airport Corporation (QAC) has developed a Master Plan which lays out three proposed options to provide for, and manage growth at, Queenstown Airport over the next 30 years.

Following a year of technical analysis and options evaluation, a summary document detailing the approach, evaluation and proposed options is now available.

Community engagement is underway, including airport community sessions, presentations to a broad range of groups, and public 'fly-in' visits in high foot-traffic locations across Queenstown, Arrowtown, Wanaka, Glenorchy, Kingston and Central Otago.

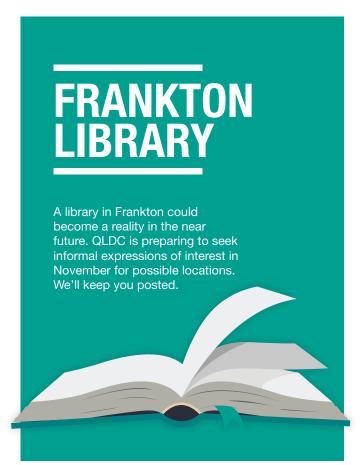
"Our goal is to develop Queenstown Airport in a way which is sustainable, adaptable, affordable and memorable. To do this, we need to ensure that the airport can meet the changing demands for aviation and related

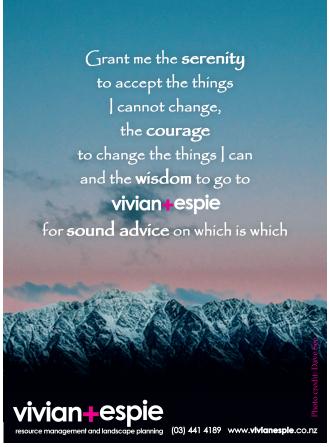
services as well as support the long-term growth of the region and its attractiveness as a place to live, work and play," says QAC Chief Executive Colin Keel.



"When finalised, the Master Plan will provide a roadmap for sustainable airport growth, covering areas such as infrastructure development, noise planning and transport connectivity, within the context of an exceptional customer experience. We're seeking to achieve a good balance among the needs of various stakeholders, including the local and regional communities served by Queenstown Airport."

Read full details at www.queenstownairport.co.nz/masterplan





WORKING TOWARDS A PREDATOR-FREE WAKATIPU

A group of like-minded locals have set up a trust with an aspirational vision:

to create and maintain a predator-free environment which enables our birds and other native wildlife to flourish.

Earlier this year, several people representing community groups already undertaking predator control approached the Department of Conservation (DOC) with the idea to form a trust. The plan was to connect existing groups and help fill the gaps in the areas that didn't have predator control.

With DOC's support, the Wakatipu Wildlife Trust was officially formed in June. It draws together ten existing groups from well-established trusts like the Paradise Trust in Glenorchy, to passionate individuals and small groups trapping at Bob's Cove, Arrowtown, Fernhill, Jacks Point and Wye Creek.

These volunteers set up and maintain predator trap lines, with the aim of reducing pest predators (possums, rats and stoats) which encourages our native flora and fauna to flourish.

If you'd like to get involved, check the Trust's website and see which groups are currently recruiting volunteers. www.wakatipuwildlifetrust.org.nz/

There will be a launch party in November – keep an eye on the QLDC facebook page for details.





QUEENSTOWN'S NEW BUS SERVICE IS COMING

The service will launch with four routes, with all passing via the Frankton bus hub. The four confirmed routes are:

- > Arrowtown to Arthurs Point (via Frankton)
- > Fernhill to Remarkables Park
- > Kelvin Heights to Frankton Flats
- > Lake Hayes Estate to Jacks Point

The ORC is busy finalising schedules and route maps to distribute to Queenstown residents in early November. In the meantime, if you'd like to preview the timetable and plan ahead, check out www.orc.govt.nz/public-transport/queenstown-buses

QLDC, ORC and the NZ Transport Agency have taken a collaborative approach to getting this new service up and running, which is expected to provide significant improvements to the current system.

All parties are very optimistic this will make a huge difference to how people travel around Queenstown.

At \$4 a day for a return trip the bus is considerably cheaper than driving even a short distance and parking all day at current prices, not to mention you get much more time to enjoy the view.

This is going to be a game changer for Queenstown, so get on board!



YOU NEED A GO CARD TO ENJOY THE CHEAPER BUS FARES. YOU CAN GET YOUR GO CARD FROM THE BUS DRIVER.

SURVEY RESULTS

The latest resident and ratepayer satisfaction survey results are on our website.

While the results generally show a positive shift in most areas, there are some areas that have seen a drop in satisfaction.

The quality and quantity of libraries, elected members and food premises inspections have seen the biggest increase in satisfaction. However areas respondents thought could improve were tourism promotion, harbourmaster services, quality of public toilets and parking enforcement.

Read the full results at www.qldc.govt.nz

When it comes to property management, we've got this.



WE URGENTLY NEED MORE PROPERTIES TO MEET CURRENT DEMAND.

WE OFFER:

- NZ Property Management Business of the Year 2016-17
- The NZ Property Manager of the Year 2015-16 to look after your home
- Customer Service and Support Person of the Year 2017-18
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Make the change to the best NZ has to offer. Contact us now for more details

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www.housemart.co.nz



TIME TO MAKE A CHANGE

Queenstown commuters are being asked to think about how to change the way they travel in to the CBD.

A range of parking changes will be implemented from early December 2017 to coincide with the launch of a new and improved public transport system for the Wakatipu, in November.

The changes will happen in two phases. From 5 December you'll see an increase in parking fees across the Queenstown CBD. This applies to hourly, daily and weekly rates in all Council-owned carparks.

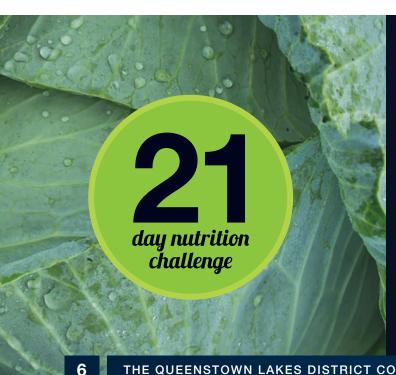
Phase two will kick in from 31 March 2018 and includes removing daily and weekly parking rates (with a maximum 10-hour stay applying to most carparks) and no more free all day parking in areas like the Queenstown Gardens and One Mile car parks. Parking will also be prohibited on road verges.

Parking has been an increasing challenge in the Queenstown CBD for many years and there's no doubt that not everyone will be supportive of the changes. But as a community, we need to make a change. The new public transport system provides an attractive alternative to driving into work, so let's use it.



This will be the first time parking fees have increased in the Queenstown CBD in seven years.

Check out a full schedule of changes at www.qldc.govt.nz/parking



Need some help to hit the reset button on your eating habits?

Our 21 Day Nutrition Challenge could be just what you need. Led by local nutritionist Kim Malcolm, you'll learn that choosing healthy options doesn't have to be hard or expensive. She'll provide you with the tools and information you need to make sustainable change.

Sign up today - THE CHALLENGE KICKS OFF WITH A SEMINAR ON 2 NOVEMBER - get the full details at sportrec.qldc.govt.nz.

Alpine Health & Fitness







Enjoy 7 day access to fuel at Arrowtown's new self-service pump

RD Petroleum's self-service station is open to the public seven days a week until late.





BP fuel cards accepted



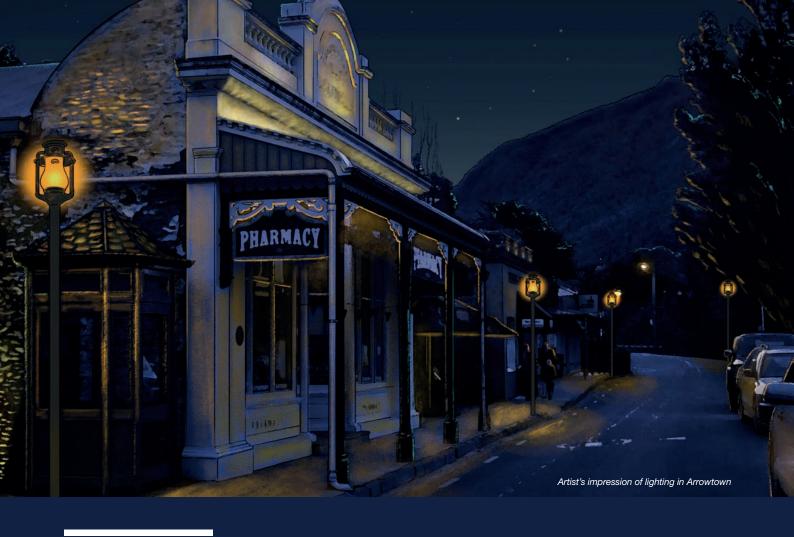




25 Wiltshire Street, Arrowtown

0800 44 00 14

www.rdp.co.nz



LIGHT UP ARROWTOWN

Arrowtown's unique character is set to 'light up' thanks to a new Lighting Masterplan for the town.

The new plan, which was adopted by the Infrastructure Committee at its September meeting, provides a framework for future lighting initiatives that will add value to the night time experience.

QLDC Policy &
Performance Programme
Manager Polly Lambert
says, "We want to
encourage people to
explore the town during
the evening and to visit
the restaurants, cinema,
shops and bars. There are
also lots of opportunities
for evening events such
as concerts, festivals

and night markets. This plan will help provide the infrastructure to better support events in the future."

The Council has set aside \$57,000 in the latest annual plan to upgrade the lighting for the Miners Cottages, Athenaeum Hall, some trees and landscape

features like the stone walls at Buckingham Green.

You can read the full strategy at www.qldc. govt.nz/strategies-and-publications





DISTRICT PLAN STAGE 2 TO BE NOTIFIED SOON

Keep an eye on your letterbox this November – we'll be sending all ratepayers details of what's being proposed in Stage 2 of the District Plan review.

Stage 2 is made up of six topics comprising five new chapters and a number of variations to the 2015 Proposed District Plan:

- > Signs
- > Open space and recreation
- > Earthworks
- > Transport
- > Visitor accommodation
- > Wakatipu Basin

Submissions will open 23 November 2017 and close on 23 February 2018. We'll talk more about what's being proposed in the next edition of Scuttlebutt.

YOU'VE BEEN HEARD Hearings on Stage 1 of the Proposed District Plan addressing the first 30 chapters of the new plan are complete and decisions are expected to be released by March 2018.

REMINDER – STREET FRONTAGE BOND REFUNDS

Have you lodged a street frontage bond as part of your building consent lately? Don't forget to apply for a refund! Get an application form at

www.qldc.govt.nz/application-forms/

PUBLIC LIFE SURVEY

For the first time, QLDC has measurable data on the quality of our public spaces and public life in central Queenstown.

Back in July, QLDC commissioned a Public Life Survey as part of the evidence being gathered to support investment in the Queenstown Town Centre. The survey covered three key areas:

- Pedestrian traffic how many people are walking and where
- Stationary activities a snapshot of what people are doing in certain areas
- Age and gender of town centre visitors

The results are fascinating, take a look at www.qldc.govt.nz/queenstown-town-centre

HOMESCO

PROPERTY MANAGEMENT

Nobody knows the local Wanaka market better!

BUILDING OR BUYING A RENTAL PROPERTY?

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- Personalised Service
- Professional Qualifications
- Excellence is my minimum

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www.homeandco.co.nz



SPRING BOAT SAFETY

With warmer weather on the horizon, it's a good time for boaties to check everything is shipshape with your craft and gear and you're up to speed with how to have fun safely on the water this summer.

Remember in this district it's compulsory to wear a life jacket at all times in any boat six metres or under. A life jacket can save your life but it won't prevent hyperthermia or raise an alarm if you're in distress so think about your 'Plan B': what would you do if your engine fails, bad weather strikes suddenly or (worst case scenario) your boat sinks. Do you have the proper emergency equipment?

Here are some top tips for the upcoming season:

- > Check the boat, engine and equipment before heading out onto the water
- > Check the weather forecast before leaving
- > Always tell someone where you're going and when you plan to return
- Know the rules get a copy of the Waterways Bylaw (available on the QLDC website)
- > Never overload the boat
- > Make sure there are enough life jackets on board for everyone on the boat
- > Make sure you have an anchor, bailer, spare fuel, torch and warm clothing on the boat
- > Avoid alcohol
- > Always have two means of communication, for example cell phone or flares.

Late November we'll be checking safety gear at the main boat ramps district-wide. There'll also be a 'No Excuses' campaign during December and January. If you don't have the essential equipment you may be fined.

Full details will be posted on the 'Lakes and boating' section of the QLDC website and our Facebook page. You can also contact the Harbourmaster on 027 434 5289.





NO BUTTS HERE

Did you know that cigarette butts are the single most common piece of litter in the world? It's also worth pointing out that if you get caught dropping butts in this district, you could be up for a \$100 fine

Since it became illegal to smoke indoors at public places, cigarette butt litter has jumped significantly. Nationally, around 60 million butts are discarded into the environment each year. They might be small, but they're toxic and they contaminate stormwater, aquatic environments and urban neighbourhoods.

Please don't leave your butts behind

NEW BUTT BINS COMING SOON

Keep an eye out for new purpose-built butt bins, provided by Keep New Zealand Beautiful. There will be six new bins in Queenstown, five in Wanaka and three in Arrowtown. The bins will be located in areas with high foot-traffic where there are issues with cigarette butts getting into our stormwater drains.



ONE CIGARETTE BUTT CAN CONTAMINATE UP TO EIGHT LITRES OF WATER

FUND TO BOOST LOCAL ECONOMY

The fund aims to spark....

NEW SECTORS

NEW BUSINESS

Do you have an idea that could boost our economy but need some support to make it happen?

A new contestable fund to support economic development in the district was given the tick by Council at its September meeting.

The fund aims to support initiatives that will foster emerging industries, support existing businesses and help entrepreneurs launch innovative business ideas.

If you're keen to apply, Peter Harris, QLDC Economic Development Manager is keen to answer any questions and help you put your best foot forward! Get in touch today **027 230 9971** or **peter.harris@qldc.govt.nz**.

APPLICATIONS CLOSE 6 NOVEMBER.

Full details at www.qldc.govt.nz/economic-development

BUILDING CONTROL RECEIVES TICK OF APPROVAL

QLDC has retained its accreditation to issue building consents for a further standard two year period.

Recently the Building Department underwent an intense week long bi-annual assessment from external accreditation body International Accreditation New Zealand (IANZ), which showed that a significant effort has gone into increasing resource and improving systems and processes over the past year.

To give an idea of the building growth the district is experiencing, Queenstown Lakes District is on target to consent approx. \$800m worth of building work this calendar year. This puts the district close to Tauranga which has 120,000 residents compared to Queenstown Lakes 30,000 resident population.

LATEST PROCESSING STATS

Staff numbers increased from 25 to 37 (to manage increased volume) 95-98% of consents processed within 20 working days (from a low of 30%)

WAITANGI DAY 2018

Next Waitangi Day, QLDC will host an event in Queenstown to commemorate the signing of the Treaty of Waitangi (Te Tiriti o Waitangi) and to celebrate our diversity.

The Queenstown Lakes District is home to a diverse community made up of people from all over the world, including Māori from many different iwi. This Waitangi

Day event is a chance for us all to get together and welcome and celebrate not only each other, but all New Zealanders, and all the people from around the world who are visiting or living here.

Visitors on the day will have a chance to listen and learn about the history of our country and the importance of the Treaty to all New Zealanders.

GET INVOLVED!

If you'd like to host an activity or be involved on the day then email your interest to events@qldc.govt.nz

You'll need to provide: contact name, email, phone number, group name, and confirm any food you might want to sell on the day or cultural activity you might want to contribute.

HOST AN EVENT

If you're keen to host a Waitangi Day event in Wanaka or another part of the district, get in touch with **events@qldc.govt.nz**There may be funding available to support your event.



BUILDING SERVICES WEBSITE CHANGES

The Building Services section of the QLDC website has been transformed to provide easier access to the information you need.

"We wanted to provide our customers with improved information which is easier to find and use," said Building Services Manager Chris English.

The new webpages feature improved information on how to contact the building team, how to apply for a building consent, how to submit building consent information using Sharefile and how to use the eDocs system to check your consent application. You'll find a newly restructured application forms and guidance documents section that shows what documents are required for each type of building project.

There has also been a full review of all application forms, guidance documents and supporting information. Many of these are available online now.

"Several of our forms have changed so we encourage you to always check the website before completing an application form, just to check it's the correct one. We've marked all updated documents as 'NEW'," Mr English said.

"These changes are just the start of a series of initiatives that we're rolling out as part of our focus on continuous improvement so that our building services run more efficiently and effectively," he said.



LADIES MILE/ LAKEVIEW

As you read this, the Council would have just considered reports on the future of the Lakeview site in Queenstown and whether to create a Special Housing Area at Ladies Mile.

Full details at www.qldc.govt.nz under news.

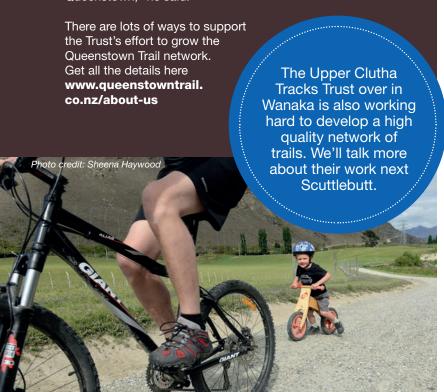
HAVE YOU HEARD ABOUT THE QUEENSTOWN TRAILS TRUST?

The Queenstown Trails Trust is the charity making it easier for you to get around by bike or foot in Queenstown.

Established in 2002 to assess interest for a network of recreational trails, the Trust spent the next decade working with the community, key funding partners and the Government to establish the Queenstown Trail, a 120km trail network linking Queenstown, Arrowtown and Gibbston which is proudly one of New Zealand's 22 'Great Rides'.

The Trust has big plans for the future. Trust Chief Executive Mark Williams says, "By 2025 we believe the Queenstown Trail network will consist of a complete series of commuter and recreational trails within Queenstown, easing traffic congestion and linking communities to our workplaces, schools, attractions and a plethora of trails from easy to downhill, backcountry and beyond."

"We aim to grow participation and promote safe use of the trail network, whilst actively encouraging walking and cycling as the preferred choice of transport within Queenstown," he said.



PRESSREADER IS HERE!

Our libraries have recently subscribed to an awesome new tool called PressReader, linking the community with over 6,000 publications from over 100 countries in 60+ languages!

PressReader is the leading digital newspaper and magazine provider for premium content and as a library member, you will have access to titles such as the National Post, The Guardian, Washington Post, Vogue, Forbes and much more from all over the world. Here are some of the exciting features of PressReader:

- Customisable user experience
- > Unlimited simultaneous users
- Download full publications to read offline later
- Easily create and share media collections
- 6,000+ publications, no extra shelf space
- Connect on any smartphone, tablet or laptop. Even from home!
- Translate articles or full publications into 18 languages
- > Email alerts on topics of interest

You can access PressReader through the website: http://codc-qldc.govt.nz/ and login via your library membership details. A PressReader app is also on the horizon, stay tuned!





WANAKA POOL TAKES SHAPE

The new \$12.28m Wanaka Pool, is really starting to take shape with the main building frames now in place.

Whilst progress has been positive, the project team has had to overcome a few challenges resulting in the pool now due for completion in late May 2018.

The current Wanaka
Pool on Plantation Road
will continue to operate
until the new pool is
completed. This has been
confirmed following a
re-evaluation of the 2015
seismic strengthening.

The new complex, which is adjacent to the Wanaka Recreation Centre at Three Parks, will feature a 25m 8-lane lap pool along with a dedicated learners' pool, adult spa pool and separate changing facilities.

The range of activities at Wanaka Recreation Centre keeps on growing. This summer, two new sports fields will open for community and club use.





KEEP AN EYE OUT FOR LAGAROSIPHON THIS SUMMER

Lagarosiphon is an unwanted aquatic weed which is capable of choking waterways, smothering native aquatic plant communities, and establishing quickly.

It was first found in the Kawarau River in 2008. Since then it has spread up the river and currently infests an area of approximately 14 hectares. If it's not controlled there's a strong possibility it could become established in Lake Wakatipu.

When established Lagarosiphon grows rapidly and poses safety problems by affecting underwater visibility and creating hazards for swimmers, fishers and boaties.

If it becomes widespread in the lake it could prove almost impossible to remove.

WHAT'S BEING DONE

The Lake Wakatipu Aquatic Weed Management Group is taking a number of immediate and long-term measures to prevent the spread of Lagarosiphon into Lake Wakatipu. These include the installation of buoys in the Kawarau to help river users avoid the worst of the Lagarosiphon beds, and new signage requesting boaties shut off their engine before entering Lake Wakatipu from the river - this allows any weed fragments stuck to boat engines to drop off.

CHECK, CLEAN, DRY

Check: Remove any plant matter from your gear and leave it at the site (the river or lake bank), or put it in the rubbish.

Clean: Clean all gear when moving between waterways.

Dry: Ensure your gear is completely dry to touch, inside and out, then leave to dry for at least another 48 hours before you use it.



HAWEA WAVE SAFETY

New signage has been installed at the Hawea Flat Whitewater Park (also known as 'the Wave') warning river surfers about the safe use of leashes.

This follows the near drowning of a surfer earlier this year when he fell off his board and was carried downstream, becoming trapped around the Camp Hill Road bridge support.

The signs, developed in partnership with the harbourmaster and local surfing community, urge surfers to attach leashes to their biceps or waist rather than their leg to avoid putting themselves in danger.



WANAKA COMMUNITY BOARD BY-ELECTION – GET YOUR VOTE IN!

There's just over a week left for Wanaka voters to return their voting papers for the Wanaka Community Board by-election. The election closes at noon on Friday 3 November and votes have to be received by that time to be valid.

According to the Council's Electoral Officer Jane Robertson, if you haven't posted your vote by Tuesday

31 October it's better to deliver it to the Council office at 47 Ardmore Street. Jane also advises that if you live in the Wanaka Ward and haven't received a voting paper in the mail you can still vote.

Just call into the Council office and say you want to do a Special Vote - it only takes a few minutes and you'll have the satisfaction of knowing that you have played your part in this important local democratic process.

MAMMA MIA!

Stand by for one of the biggest productions ever to be staged at Queenstown Events Centre as the global smash Abba musical 'Mamma Mia!' hits town.

Showbiz Queenstown production manager, Hilary Finnie said the show will have extremely high production values.

"Everything the audience sees apart from the actors themselves will look the same as professional shows in London and New York. This is our first production away from the Memorial Centre in 42 years so we're very excited to bring this spectacular musical to Queenstown. Bring your dancing shoes and let's have a party!"

'Mamma Mia!' plays for five shows from 8-11 November including a special matinee performance on the Saturday. Tickets are available from eventfinda.co.nz, Unichem Remarkables Pharmacy, Queenstown i-SITE and the Events Centre reception.



KAWARAU FALLS BRIDGE SHAPING UP NICELY

In recent weeks you may have noticed that the new twolane Kawarau Falls Bridge is rapidly taking shape.

Motorists using the bridge can expect two-way traffic to flow over the Kawarau Falls using a combination of the new and the existing historic bridge from mid-December until early January. This is a temporary measure to help avoid the traditional snarl ups over the busy summer period. The new bridge will carry two-way traffic from early April 2018.

Approximately 100 cubic metres of concrete was poured in August for the final sections of the bridge deck and an abutment. The other big change on site is the removal of the temporary trestles used to build the new bridge. From now until the end of the year, work will focus on installing the new water and wastewater pipelines beneath the bridge and constructing the approaches to the bridge.

To help reduce delays, traffic management has been put in place to provide access to areas under and at either end of the bridge where the new pipes need to be installed. An island worksite has been created so traffic can flow around this and temporary traffic lights have been relocated to allow more space.

Queenstown roads are extremely busy at the moment, especially between the BP Roundabout and Kawarau Falls Bridge. Traffic during the peak morning and

afternoon periods are often well over the vehicle capacity of the existing single-lane bridge. The NZ Transport Agency and new Kawarau Falls Bridge contractor are doing their best to keep traffic moving.

A good way to help avoid traffic delays is to use the excellent travel planning tools and advice available free online at

www.journeys.nzta.govt.nz/kawarau-bridge



CONSULTING ON... NAVIGATION SAFETY BYLAW 2017

QLDC has recently reviewed the Navigation Safety Bylaw 2014 and the Waterways and Ramp Fees Bylaw 2014.

Following the review, it's proposed to consolidate these bylaws and adopt a new Navigation Safety Bylaw 2017.

The new Bylaw updates and simplifies navigation safety rules, and incorporates rules affecting moorings, which were previously regulated under the Waterways Bylaw.

If you'd like to give your feedback on the proposed changes, head along to **www.qldc.govt.nz/your-views** Feedback closes on 31 October.



REVAMPED COMMUNITY GROUPS WEBSITE COMING SOON

The QLDC Community Groups website - http://groups.qldc.govt.nz/ - is undergoing an upgrade and the revamped site will be launched later in the year.

This fantastic online resource is a database that holds details of community groups and organisations in the Queenstown Lakes District, linking them to the community.

If your group or organisation is already listed, seize this opportunity to make sure your details are up to date. An official rollout of the new and improved website will happen once it's ready and this will offer great coverage for your group.

If your group or organisation is not listed on this database, then sign up and help the community connect with you!

NEW RATING VALUATIONS OUT NOW

If you own property in the Queenstown Lakes District, you should by now have received notice of an updated rating value for your property.

The tri-ennial rating revaluation is completed by Quotable Value (QV) on behalf of QLDC. It is not intended to be a market value for a property, but is used by the Council as one factor for setting rates for the next three years. An increase in a property's capital value does not automatically lead to an increase in your rates.

If you haven't received your notice, drop by the Wanaka or Queenstown Council office by 10 November to view the new values.

Property owners can object to their new rating valuation in writing before 10 November.

More details on rating valuations can be found at **www.ratingvalues.co.nz**

VOLUNTEER FOR QUEENSTOWN MARATHON!

Want to be part of this year's Air New Zealand International Marathon? Let's face it, running's not for everyone, but there are lots of ways to get involved in this fantastic event.

The Marathon organisers need hundreds of volunteers to get involved with this year's event, from athlete registration, to aid stations and the finish line, there are plenty of great volunteer positions available.

For more info, head online and register: www.queenstown-marathon.co.nz/volunteer





SHOTOVER JET CHRISTMAS SHOW

SUNDAY 3 DECEMBER 2017 – TWO SHOWS ONLY! 1PM AND 5PM "12 BELLS OF CHRISTMAS"

The Shotover Jet Christmas Cracker returns this year with another spectacular display of talent and entertainment.

When Granny recalls the family tradition of collecting 12 Bells for Christmas, the children have only one task ahead of them in this timeless story of the true meaning of Christmas; the act of giving. Once again Lisa Moore and Margaret O'Hanlon have created a heart-warming, magical and fun story backdrop incorporating popular songs and traditional carols, and a few surprises along the way.

Featuring some of the most promising bright young singing, acting and dancing stars from the Wakatipu area and some "old faces" too.

QLDC Arts and Events Facilitator Jan Maxwell says it's really something for everyone!

"It's a show for the children, with a bit of local humour thrown in for the adults. We're all very excited about it."

Tickets available from 1 November at 9:00am from the Queenstown Events Centre, Queenstown i-SITE and online from www.eventfinda.co.nz

Stay up to date by visiting the website – www.christmasshow.co.nz and liking the Facebook page for a sneak peek and competitions www.facebook.com/qtchristmasshow17/

QLDC CONTACT LIST AND HOURS

QLDC & SERVICE CENTRES

Queenstown Office:

10 Gorge Road Private Bag 50072 Queenstown Customer Services: Phone: 03 441 0499 E-mail: services@qldc.govt.nz

www.qldc.govt.nz

Wanaka Office:

47 Ardmore Street Wanaka Phone: 03 443 0024 Office Hours:

Mon-Fri 8.00am-5.00pm

OUEENSTOWN EVENTS CENTRE

Arrowtown Athenaeum Hall
Queenstown Memorial Hall
Lake Hayes Pavilion
Lake Wanaka Centre
Alpine Aqualand
Sports fields
Phone: 03 450 9005

WANAKA RECREATION CENTRE

| Wanaka Pool | Indoor Courts Phone: 03 443 9334

TRANSFER STATIONS

Wakatipu: 110 Glenda Drive Frankton Industrial Area Phone: 03 4510106 Upper Clutha: Cnr of Ballantyne

& Riverbank Roads Phone: 03 443 6063

HARBOURMASTER

Phone: 027 434 5289 and 027 414 2270 Email: harbourmasterqt@smsl.co.nz

LIBRARIES

Arrowtown Buckingham Street Phone: 03 442 1607

Hours: Monday - Friday 10.00am - 5.00pm Saturday 10.30am - 12.30pm

Glenorchy Islay Street Phone: 03 442 4378

Hours: Wednesday 1.30pm-3.30pm Friday 1.30pm-3.30pm

Queenstown 10 Gorge Road Phone: 03 441 0600

Hours: Mondays, Tuesdays, Wednesdays & Fridays 9.00am – 5.30pm Thursdays 9.00am – 7.00pm Saturdays 10.00am – 5.00pm

Wanaka Bullock Creek Lane Phone: 03 443 0410

Hours: Mondays, Tuesdays, Wednesdays & Fridays 9.00am – 5.30pm Thursdays 9.00am – 7.00pm Saturdays 10.00am – 5.00pm

Hawea 14 Myra Street Phone: 03 443 9371 *Hours:* Monday 10.00am – 12noon Tuesday & Wednesday 10.00am – 5.00pm

Saturday 10.00am - 2.00pm

Kingston Phone: Queenstown 03 441 0600 *Hours:* Saturday 10.00am – 2.00pm

Makarora Phone: 03 443 8342

Hours: Tuesday 11.00am - 1.00pm & Wednesday 6.00pm - 8.00pm

Scuttlebutt is published bi-monthly by Queenstown Lakes District Council to inform ratepayers and residents of council activities.

EDITOR: REBECCA PITTS

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