

Attachment E: Submissions

| Your name: | Your club, organisation or business name (if relevant to your feedback): | FOR SPORTS GROUNDS, INDOOR/OUTDOOR COURTS, VENUES, PARKS & RESERVES: Do you agree with the proposed new pricing? | Please provide further comment: | CEMETERIES: Do you agree with the proposed new pricing? | Please provide further comment: | FOR ALPINE AQUALAND POOL FACILITIES: Do you agree with the proposed new pricing? | Please provide further comment: |
|------------------|--|--|---|---|---|--|---|
| | | Yes | | Yes | | No | |
| | | Yes | As a regular user of the indoor courts I think the proposed hire fees are fair enough. We understand the cost of maintenance and power usage. The good thing about the draft is it provided a off-peak and peak-hours rate which is for me is fair and the seasonal charges. Hopefully the community funding and support you give the locals will continue on as the health and well-being of the community thrives on the availability and affordability of such venues. Thank you QLDC team. | No | | Yes | |
| | | Yes | | Yes | Burial is Inefficient land use - encourage cremation and smaller burial grounds should be encouraged. | Yes | |
| Sue Patterson | | No | Please bring the Queentown Events Fitness Centre seniors rate starting age down to 60. This would encourage a new level of involvement for over 60s leading into the retirement bracket. | Yes | Has consideration been made to allow family plots? Presently my sister's ashes are buried at Frankton Cemetery but we aren't able to ensure that other family members be buried with her as we can't pre-pay a family plot. | No | Please bring the seniors rate starting age down to 60. This would encourage a new level of involvement for over 60s leading into the retirement bracket. |
| | | Yes | | Yes | | Yes | We choose not to comment on this facility as we are only commenting on facilities relevant to Arrowtown as that is the area we advocate for. |
| Kelvin Middleton | | No | | Yes | | No | Why canâ€™t we have a reduced rates for the pool facilities to Rate Payers? We already subsidise the pool. Why sting us more? Those that are not rate payers should pay more. |
| Duncan Good | Wanaka Basketball | No | The Wanaka Basketball Club do not require the outdoor courts at all and hence ask for a different rate structure to Netball who do use them, as currently this proposal has us lumped together, but we have different requirements. The fact the proposal outlines a charge for those outdoor courts at \$2300 on their own for a season would indicate that the rate for Basketball for just the use of the indoor courts alone should be significantly less than the current proposal. | No | | No | |
| | | No | way over priced | No | overpriced | No | the most expensive pool in Nz... At splash palace in Invercargill i pay fr 4 family members for half the price i pay at queenstown .. and the pools soooo small and shallow so myself and teenagers try togo in the lane pools as more deeper and more of a challenge when they arent full. the hydroslices seem to always hve problems and close alot!!!!and i mean alot!!!!!! not value for money AT ALL!!! |
| | | No | | Yes | | No | It's getting too expensive and limits families being able to swim on a regular basis. |
| | | Yes | I like that you have separated out for schools, not for profits and youth activities. It is important for sports clubs and school groups to have equal access to the indoor courts. | Yes | | No | Entry fee reduction for swim club members given we also pay lane hire. Please ensure public lanes are not removed especially in the morning. Tri-squad and swim club should have a maximum of 3 lanes each on days they are both training. |
| | | No | People are struggling with current costs before a further increase. This increase will target families the most who have more children and family members attending multiple sporting activities at the rec centre. I am aware of beneficiaries payment not increasing but we have very few avenues to access in QLDC for people who simply cannot afford to pay these rates to access safe exercise options such as the pool to assist with weight loss or if they have an injury and cannot run or walk and this is their only way to exercise. Main centres such as Dunedin have community groups who can assist with reducing individual fees on an as needed basis. I am unsure of any group here that can do this and it is needed. The indoor courts have poor and limited seating, difficulty booking space after work time already and with many individuals, groups and media questioning the appropriate flooring and potential injury risk of this flooring. Any increase in costs need to have improved facilities and a plan to improve facilities which are already sub standard within the first two years of operation. I am uncertain if these issues have been addressed or a plan is in place to protect our community? | Yes | | No | We have just started at our new facility and then to increase the prices within the first year does not support the original costing plan or perceived cost to our population. Please see reasons for this disagreement in the first column outlying discrimination based on socio economical basis with limited support groups or alternative funding options available in our community. |

| | | | | | | | |
|--------------|---------------------------|-----|---|-----|----------|-----|----------|
| David Grieve | Excel Exhibitions Limited | Yes | It is vital that the various facilities run by QLDC are as self sufficient as possible. I have run an annual community event in the Queenstown Events Centre for 11x years now. I have recently had my rental reviewed and increased and am happy to pay. | Yes | | Yes | |
| | | Yes | | Yes | | Yes | |
| Diego Moyano | Queenstown Climbing Club | No | I consider an immense rise if the plan is also to increase the access fee to the climbing wall by 66%, this sort of rise without substantial improvements in the climbing wall facilities could have a serious negative impact. A fair increase will be \$14 for non-members and \$7 for QCC members, this is more acceptable and still represents a 17% increase. It will be phenomenal to have different training facilities within the designate area: pull up bar, grip training board/balls. These are little improvements which do not cost much and it will provide an extra training feature for our climbers and will enhance the fee increase. We understand the space limitation at the moment and appreciate all the changes that has been done lately to support our sport. Diego Moyano President Queenstown Climbing Club | No | | No | |
| | | No | The price for half day commercial for events centers in wanaka and queenstown dont seem right or perhaps I'm reading it wrong | No | | No | |
| | | No | We have read and understand the draft policy documents and generally agree with the direction which the Council needs to take on the issue of finding an equitable way to recover costs and allocate these to various organisations. We agree with the core Principles as set out in the document. However, we understand that with the Queenstown Memorial Centre, for example, the dailyÂ rate would increase from \$440 to \$533 - an increase of around 21%. Given the current rate of inflation, that seems to be a very large increase indeed and would certainly put a huge burden on our ability to fund show production costs. We estimate the costs for our normal show season would increase by around \$3,000 with this additional charge and therefore for this reason we do not support it. | No | | No | |
| | | No | In my view non profit community groups, schools, and non profit sporting clubs should not be charged for the use of most facilities. The council has an obligation to help ensure the health and well being of its local community, and the proposed pricing seems unnnecessary and a barrier to entry for those who most need it. This seems like it would also be a barrier to even some for profit (but low level) services such as dance clubs offering the community opportunities to socialise and get fit - important for both the physical and mental health of the community. There should also be 'locals' pricing for community facilities such as the pools (including slides). These are being priced at a prohibitive level for some locals and some of the children in our communities will miss out. I for one expect this to be a service that is funded through part of my rather high annual rates payment to the council. The pools are heavily used by visitors to our region, and it makes no sense that locals and rate payers are paying the same price given that we are the ones funding this infrastructure. More vulnerable members of our community should not be priced out of what should be a public service. Queenstown is one of the most expensive places to live in New Zealand with some of the lowest wages for some of our community. The cohesion and well being of our community should be a top priority. | No | As above | No | As above |

Your club, organisation or business name (if relevant to your feedback):
Wanaka Yacht Club

FOR SPORTS GROUNDS, INDOOR/OUTDOOR COURTS, VENUES, PARKS & RESERVES:

Do you agree with the proposed new pricing?

No

Please provide further comment:

**Submission on the QLDC Community Facility
Funding Policy 2018**

On behalf of the Wanaka Yacht Club

Wanaka Yacht Club

Wanaka Yacht Club is an Incorporated Society with Charitable status what holds a current lease for 33 years for the current clubhouse within recreation reserve on Lake Wanaka. The WYC occupy the land for a community use for a nominal rent for which we are very grateful. WYC do not receive any funding from QLDC and have funded the construction of the current clubhouse and fund the club operations through membership fees, learn to sail fees and community funding. The operation of the Club is 100% not for profit and for community use with all revenue cycled back into the operations of the club.

The WYC supports in principal the community facility funding policy but we oppose the following provisions as they relate to the fees relating to catering, cafe and bar facilities in non-council owned facilities on council land.

| | | |
|----|--|--|
| a. | All above with retail sales, catering, bar or gaming facilities exceeding \$300,000 gross turnover p.a. excl GST | 5% of Gross Turnover after \$300,000 excluding GST |
|----|--|--|

The WYC believe that the above policy fails to acknowledge the difference between commercial activities that are purely commercial in nature and those that support and empower a not for profit charitable purpose or community group.

As is the case with many Yacht Clubs, Surf Lifesaving Clubs and Golf Clubs an ancillary cafe, bar or restaurant is often used to support the social aspects of the club and to provide revenue that supports the core community activities of the club.

WYC are considering such a model to assist with the funding and sustainability of the proposed WYC redevelopment.

Hypothetically the 5% of gross turnover would be prohibitive in this model providing any financial benefit to the operation of the club as a community charitable purpose. Without a commercial component, it wouldn't be financially viable to redevelop our clubrooms which are nearing the end of their practical life.

We believe that there are alternative structures that would differentiate a commercial activity based on who the beneficiaries of such a commercial operation/sublease of a community facility are.

WYC propose a 2 tiered system (below) to differentiate the commercial uses and empower community organisations to be self-sufficient and sustainable. This would allow those groups to be more successful in delivering their core services, providing community benefits and reduce their ongoing demand on community funding sources.

| | | |
|----|--|--|
| a. | that commercial activities exceeding \$300,000 gross turnover p.a. excl GST | 5% of Gross Turnover after \$300,000 excluding GST |
| b. | that commercial activity or sublease where the underlying community use is the beneficiary (where the community use is not for profit or charitable purpose) | 0.5% of Gross Turnover after \$300,000 excluding GST |

WYC look forward to your favourable consideration of this proposal in the policy to assist in empowering community groups to delivery ongoing community benefit.

We do wish to be heard in support of our submission.

QLDC Proposed Fees for community facilities

Feedback from Wanaka Junior Football Club.

- Increase amount

The increase in fees for the Wanaka Junior football club is going to result in us paying double what we paid last year. This is a huge increase for the club to digest and a 100% increase seems excessive.

- Result of increase.

The only way for the club to digest this increase is by raising the registration cost for junior footballers. The increase will likely be about \$7 per child.

I can see that this increase will upset some families and when they learn the reason for the increases, it will not reflect well on QLDC. I can hear the argument from parents already. "We pay rates to QLDC to maintain the fields so why do we have to pay again"

- The value of some of the sports fields in Wanaka.

Most of the sports fields in Wanaka are actually only recreation reserves, not sports fields.

I see you will be charging us a sports field rate to use Pembroke Park and Kellys Flat for example.

But I see that the hourly rate to use Pembroke Park is less than that of a sports field. (See page 18 and 19 of the proposed fees document).

Add to this the poor state of the Pembroke Park surface when we start our season. Particularly the condition it is in after the A&P show where large patches of grass die off due to animal effluent over the show period.

I believe the season rate of \$1500 to use Pembroke park is too expensive for what QLDC is actually providing.

- Condition of the Fields in Wanaka compared to Queenstown Event Centre.

We are always very jealous when we see how good the surface condition is at QEC. By comparison Pembroke Park and Kellys Flat are poor. It seems like they get minimal attention to maintenance here on our fields compared to over the hill in Queenstown. But we have to pay the same fees. This does not seem fair.

- Concern about the condition of Kellys Flat after rain.

It has been observed that Kellys Flat reserve is getting more water logged after rain events than it used to. I am sure this is likely a result of the development around and uphill of this reserve, which will only increase over the short period. Is anyone monitoring this, and what is the solution if it continues to get worse.

See Pic below of Kellys Flat taken from Totara Tce after a recent rain storm.



Thanks for the opportunity to give feedback.

Richard Vorstermans
Wanaka Associated Football Club



Subject: Fees and pitches allocation

From: Yohann [REDACTED]
Sent: Monday, 8 October 2018 7:00 PM
To: Jason Lawless <[REDACTED]>
Cc: Christine Schafer <[REDACTED]>; Deborah Husheer <[REDACTED]>; Britt Race <[REDACTED]>
Subject: RE: Fees and pitches allocation

Hi Jason, Hi Britt,

Thanks for the introduction email Jason.

Britt, I represent the Wanaka Football Club and I don't know whether you're aware but we have an issue with the proposed rates you are offering. At today in Wanaka, we have 2 football clubs: The Junior and the adults. We are looking at merging the 2 entities to simplify all processes and operate as one and only club. It will be easier for everyone, club members, council, sponsors etc... and will create a united brand for everyone in the community.

However, according to the last few emails I had from Christine, the way you've setup the hiring rates won't work for our merging. If the Junior Club wants to hire the pitch, they will get a 50% discount because it's aimed for kids. If the WFC wants to hire the pitch, we get a 50% discount because we would use the facilities less than 200 hours. However if we merge, because there will be more hours and not only dedicated to kids, we would be paying full price. And it is obviously not working for us.

By having one club, your team would be dealing with 1 person only, which will make your life easier. Therefore we're hoping that, if we merge, we could keep getting this 50% discount across all hiring.

Let me know your thoughts. I'm happy to discuss a fair solution for all of us.

Regards

Yohann Bourdin



[REDACTED]

From: Jean Britton [REDACTED]
Sent: Monday, 5 November 2018 8:44 AM
To: Bailey Henderson <[REDACTED]>
Subject: Re: Feedback requested

Hi Bailey

With regard to the recent email you sent around, it appears that the cost of hiring QLDC venues is increasing by about 50 %.

As the groups I am involved with are non profit organizations, this increase would definitely be a struggle to afford if we didn't receive QLDC Community Support.

If we can still apply for Community Support then it won't make too much difference. However, if not, the Arrowtown Entertainers who hire the Community Club Rooms would probably not be able to continue.

The Arrowtown Horticultural Society give all the profits from the Flower Show back to the community including the local Cancer Society. We would still be able to hire the Athenaeum Hall but it would mean there would be considerably less to donate. We also purchased planter boxes to beatify the streets of Arrowtown and fill them with flowers throughout the year.

Hope this is some help to you.

Kind regards

Jean

[REDACTED]

From: Laura Williamson [REDACTED]

Sent: Thursday, 25 October 2018 2:08 PM

To: Christine Schafer <[REDACTED]>

Subject: RE: QLDC Media Advisory - QLDC seeking feedback on proposed fees and charges for community facilities

Hi Christine –

Thank you for sending me this again. The cost increase at LWC will affect us, hopefully we will be able to recoup this through grant funding (particularly the QLDC Events fund).

We feel it's important that council charges continue to be avenue for funding the upgrading/increasing of venue space in our region as many organisations like ourselves are currently struggling with capacity.

Great to see new tiered seating at LWC!

Thank you,
Laura